



## YRC Freight Recognized as NASSTRAC 2012 LTL Carrier of the Year

### Company Ranks No. 1 in Survey of NASSTRAC Members

ORLANDO, Fla., April 30, 2012 /PRNewswire/ -- The National Shippers Strategic Transportation Council (NASSTRAC) presented its 2012 LTL Carrier of the Year to YRC Freight, a subsidiary of YRC Worldwide Inc. (NASDAQ: YRCW) at its annual Logistics Conference & Expo.

"Since we adopted the new YRC Freight brand in February, we have been focusing on our core LTL business and the fundamentals of superior customer service," said Jeff Rogers, YRC Freight president, who accepted the award on behalf of YRC Freight. "Those efforts are paying off. We appreciate this recognition from such a prestigious organization as NASSTRAC and we plan to be back in the winner's circle next year as we continue improving our network and service."

The annual NASSTRAC awards program recognizes carriers that have demonstrated excellence and also helps shippers identify the "best of the best" in carrier performance and value.

Through an online survey, NASSTRAC members ranked carriers on a four-point scale in the following five key areas: (1) customer service; (2) operational excellence; (3) delivery flexibility, billing accuracy and claims resolution; (4) business relationship effectiveness; and (5) leadership in technology. This year, a record number of members participated in the survey.

In the national LTL category, YRC Freight replaced ABF Freight System, the winner in 2010 and 2011. Between 2003 and 2009, the top-ranked national carrier in the survey was Roadway.

"NASSTRAC's goal through this program is to encourage high performance by carriers through this shipper-recognition program," said Eric Morley, NASSTRAC chairman. "As a shipper-based association we leverage this national awards program to continuously encourage performance excellence in various market segments of transportation. Shippers and carriers alike see this to be a very credible program through which appropriate industry recognition is given."

Rick Mathews, senior vice president of sales and marketing, customer service and customer support at YRC Freight, said the award reflects the efforts and professionalism of employees throughout the company and is evidence that YRC Freight's strategy is working.

"What's really significant is that we've received this recognition from an independent organization based on the opinions of our customers," Mathews said. "This is a very positive step in the right direction and shows our customers that we are deserving of their trust and business."

NASSTRAC has been providing education and advocacy for shippers and carriers since 1952.

### About YRC Freight

YRC Freight, a leading transporter of industrial, commercial and retail goods, specializes in less-than-truckload (LTL) shipments for businesses. Based in Overland Park, Kan., YRC Freight provides comprehensive North American coverage and offers a broad range of services to bring flexibility and reliability to customers' supply chains. For more information, visit [www.yrcfreight.com](http://www.yrcfreight.com).

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