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New Penn Receives Two 2012 Quest for Quality Awards for Performance Excellence

LEBANON, Pa., Aug. 6, 2012 /PRNewswire/ -- New Penn (NASDAQ: YRCW) is honored to receive two awards presented by Logistics Management magazine in its 2012 Quest for Quality reader survey. The company was recognized for excellence in the categories of Northeast/Mid-Atlantic Regional LTL Carriers and Expedited Motor Carriers. [For 18 years, New Penn has been the recipient of Quest for Quality awards.](#)

"The Quest for Quality Awards are an important endorsement of our performance. This recognition means a great deal to New Penn employees, who are focused on providing the highest levels of service available. With this award, Logistics Management readers are telling the transportation marketplace that New Penn responds best to their needs for [next-day morning deliveries, on-time performance, and damage-free handling](#)," said Steve Gast, president of New Penn.

The Quest for Quality program is regarded as one of the most important measures of customer satisfaction and performance excellence in the transportation and logistics industry. Quest for Quality winners are determined by the readers of Logistics Management magazine. Logistics and supply chain decision makers rate providers in the areas of on-time performance, value, customer service, information technology and equipment/operations.

About New Penn

New Penn, a regional less-than-truckload motor carrier based in Lebanon, Pa., provides industry-leading reliability and next-day service through a network of 25 service centers in the northeastern United States, Quebec, Canada and Puerto Rico. New Penn is widely regarded as one of the most efficiently operated transportation providers and has one of the lowest claim ratios in the industry. For more information, visit www.newpenn.com. New Penn is a subsidiary of YRC Worldwide.

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