



West Announces Clearance From The UK Office Of Fair Trading

French AMF Sets Definitive Timetable for West International Holdings Limited Tender Offer For Genesys

Recommended Cash Offer By West International Holdings Limited For Genesys SA

Tender Offer Update

OMAHA, NE - April 18, 2008 - West Corporation ("West") today announced that it received clearance from the UK Office of Fair Trading (the "OFT") with respect to the acquisition of Genesys pursuant to the cash tender offer made by West International Holdings Limited, West's wholly-owned subsidiary, for all outstanding shares of Genesys (including shares represented by American Depositary Shares) and bonds convertible into Genesys shares ("ORAs") at a price of €2.50 per share and €4.03 per ORA.

The tender offer was commenced on March 25, 2008, pursuant to the tender offer agreement dated as of February 18, 2008, entered into between West and Genesys.

Having also received clearances from the U.S. Department of Justice and the German Federal Cartel Office, the clearance from the OFT satisfies the remaining antitrust condition to the tender offer. The tender offer remains subject to the condition precedent that the tendered shares represent at least 66.66% of Genesys' total share capital and voting rights, on a fully diluted basis, as of the closing date of the offer.

In addition, today, the French *Autorité des marchés financiers* (the "AMF") set the definitive timetable for the tender offer.

The tender offer will expire on May 7, 2008.

Holders of Genesys ordinary shares may tender their shares into the tender offer until May 7, 2008 (included). Holders of Genesys ADSs may tender their ADSs into the tender offer until 5:00 P.M., New York City Time, on Wednesday, May 7, 2008.

NYSE-Euronext Paris today also published a notice which details the terms and conditions for the settlement of the offer, including the following dates:

May 13, 2008 Publication of the Preliminary Results of the Offer by the AMF

May 16, 2008 Publication of the Final Results of the Offer by the AMF

May 22, 2008 Settlement of the Offer

For more information, please contact:

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At Georgeson (the information agent for the offer):

European Toll Free: 00800-1020-1060

North American Toll Free: 866-328-5446

This announcement does not constitute an offer to sell or an invitation to purchase any securities or the solicitation of an offer to purchase or subscribe for any securities.

West International Holdings Limited filed a Tender Offer Prospectus (*Note d'Information*) with the AMF on February 19, 2008, which was approved by the AMF on March 18, 2008, and filed other related offer documentation with the AMF on March 18, 2008. Genesys filed a Response Document (*Note en Réponse*) with the AMF on March 3, 2008, which was approved by the AMF on March 18, 2008, and filed other related offer documentation with the AMF on March 3, 2008 and March 19, 2008.

Free copies of these documents are available on the AMF's web site at www.amf-france.org. Tender offer documentation filed

by West International Holdings Limited, including an English language translation of this documentation, is available on West's web site at www.west.com. Tender offer documentation filed by Genesys, including an English language translation of this documentation, is available on Genesys' web site at www.genesys.com. In addition, holders of Genesys ADSs should read the prospectus supplement for ADS holders that, upon commencement of the tender offer, was made available to them and that contain important information on how to tender their ADSs in the tender offer. Free copies of the prospectus supplement and other tendering material for ADS holders may be obtained from Georgeson, the information agent for the ADS portion of the offer, at (866) 328-5446. Shareholders (including holders of ADSs) and other investors are urged to read carefully all tender offer documentation prior to making any decisions with respect to the tender offer.

The publication or distribution of this press release may be subject to statutory or regulatory restrictions in certain countries. This press release is not addressed to individuals subject to such restrictions, either directly or indirectly. Receipt of this press release does not constitute an offer in countries where a tender offer or an offer of securities would be illegal.

About West Corporation

West Corporation is a leading provider of outsourced communication solutions to many of the world's largest companies, organizations and government agencies. West helps its clients communicate effectively, maximize the value of their customer relationships and drive greater profitability from every interaction. West's integrated suite of customized solutions includes customer acquisition, customer care, automated voice services, emergency communications, conferencing, and accounts receivable management services.

Founded in 1986 and headquartered in Omaha, Nebraska, West has a team of 42,000 employees based in North America, Europe, and Asia. For more information, please visit www.west.com.

About Genesys

Founded in 1986, Genesys is a leading provider of converged collaboration and communication services to thousands of organizations worldwide, including more than 250 of the Fortune Global 500. The company's flagship product, Genesys Meeting Center, provides an integrated multimedia conferencing solution that is easy to use and available on demand. With offices in more than 20 countries across North America, Europe and Asia Pacific, Genesys offers an unmatched global presence and strong local support. Genesys is publicly traded on the Euronext Eurolist C in France (FR0004270270). Additional information is available at www.genesys.com.