

West Corporation Announces Final Results of West International Holdings' Tender Offer for Genesys

After Subsequent Offering Period, West Owns 96.63% of Genesys

OMAHA, NE, June 16, 2008 - West Corporation, a leading provider of outsourced communication solutions, announces that the French Autorité des marchés financiers ("AMF") today published the definitive results of the tender offer made by West International Holdings Limited ("WIH"), its wholly-owned subsidiary, for Genesys. These results indicate that, as of the expiration of the subsequent offering period on June 6, 2008, in aggregate an additional 4,629,112 Genesys ordinary shares had been tendered into the offer during the subsequent offering period (including an additional 1,922,791 Genesys ordinary shares represented by Genesys ADSs tendered during the subsequent offering period of the offer in the United States).

When combined with the 64,224,366 Genesys shares tendered into the offer during the initial offering period that ended on May 7, 2008, and the 1,608,202 Genesys shares that WIH purchased on the market during the subsequent offering period, these results indicate that WIH will hold 70,461,680 Genesys shares representing 96.63% of the share capital and voting rights of Genesys, based on 72,921,019 shares and voting rights outstanding as of June 6, 2008.

WIH will accept all of the Genesys ordinary shares tendered into the offer during the subsequent offering period and expects that the settlement of the subsequent offer and the delivery of the offer consideration in accordance with the terms of the subsequent offer will occur, in respect of tendered Genesys ordinary shares on Wednesday, June 25, 2008, and in respect of Genesys ADSs tendered into the subsequent offer no later than Monday, June 30, 2008 (to allow for necessary foreign exchange conversions).

Squeeze-Out for the Shares of Genesys

As previously announced, having obtained greater than 95% of the total share capital and voting rights of Genesys, WIH will request the implementation of a mandatory acquisition ("squeeze-out") of the Genesys shares (including shares represented by ADSs) held by minority shareholders. The AMF is expected to announce the date of implementation of the squeeze-out within the next several days. Trading of Genesys shares on the Eurolist market of Euronext Paris has been suspended as of the publication by the AMF of the results of the subsequent offering period, and Genesys shares will be delisted from the Eurolist upon implementation of the squeeze-out.

Additional Information and Forward Looking Statements

This announcement does not constitute an offer to sell or an invitation to purchase any securities or the solicitation of an offer to purchase or subscribe for any securities.

West International Holdings Limited filed a Tender Offer Prospectus (Note d'Information) with the AMF on February 19, 2008, which was approved by the AMF on March 18, 2008, and filed other related offer documentation with the AMF on March 18, 2008. Genesys filed a Response Document (Note en Réponse) with the AMF on March 3, 2008, which was approved by the AMF on March 18, 2008, and filed other related offer documentation with the AMF on March 3, 2008 and March 19, 2008.

Free copies of these documents are available on the AMF's web site at www.amf-france.org. Tender offer documentation filed by West International Holdings Limited, including an English language translation of this documentation, is available on West's web site at www.west.com. Tender offer documentation filed by Genesys, including an English language translation of this documentation, is available on Genesys' web site at www.genesys.com. In addition, holders of Genesys ADSs should read the prospectus supplement for ADS holders that, upon commencement of the tender offer, was made available to them and that contains important information on how to tender their ADSs in the tender offer. Free copies of the prospectus supplement and other tendering material for ADS holders may be obtained from Georgeson Shareholder, the information agent for the ADS portion of the offer, at (866) 328-5446.

The publication or distribution of this press release may be subject to statutory or regulatory restrictions in certain countries.

This press release is not addressed to individuals subject to such restrictions, either directly or indirectly. Receipt of this press release does not constitute an offer in countries where a tender offer or an offer of securities would be illegal.

This press release contains forward looking statements about West, Genesys and their combined businesses after completion of the proposed acquisition. Forward looking statements can be identified by the use of words such as "may," "should," "expects," "plans," "anticipates," "believes," "estimates," "predicts," "intends," "continue" or similar terminology. These statements reflect West's and Genesys' current expectations and are not guarantees of future performance or results. These statements are subject to risks and uncertainties that could cause actual results to differ materially from those contained in the

forward looking statements. These risks and uncertainties include uncertainty regarding the expected closing date of the transaction, the ability of the parties to achieve the anticipated benefits and synergies of the proposed transaction, the anticipated future combination of operations, products and services, and the anticipated role of Genesys, its key executives and its employees following the closing of the transaction, the impact of exchange rate fluctuations and other risk factors described in documents filed by West with the U.S. Securities and Exchange Commission including West's annual report on Form 10-K for the year ended December 31, 2007 and quarterly report on Form 10-Q for the quarter ended March 31, 2008 and in documents filed by Genesys with the AMF including the Document de Référence under number D.08-331 on April 20, 2008. These forward looking statements speak only as of the date on which the statements were made. West undertakes no obligation to update or revise publicly any forward looking statements, whether as a result of new information, future events or otherwise. Accordingly, you should not place undue reliance on these statements. In any event, these statements speak only as of the date of this press release.

About West Corporation

West Corporation is a leading provider of outsourced communication solutions to many of the world's largest companies, organizations and government agencies. West helps its clients communicate effectively, maximize the value of their customer relationships and drive greater profitability from every interaction. The Company's integrated suite of customized solutions includes customer acquisition, customer care, automated voice services, emergency communications, conferencing and accounts receivable management services.

Founded in 1986 and headquartered in Omaha, Nebraska, West has a team of 42,000 employees based in North America, Europe and Asia. For more information, please visit www.west.com.