

American Airlines Teams with WebMD Health to Provide Online Health Management Solution for Employees and Retirees

Fort Worth, Texas, and New York, New York (November 23, 2004) – American Airlines and WebMD Health, the leading provider of online health information for consumers and physicians, have teamed to provide employees a comprehensive online program to help them make better healthcare decisions.

WebMD Health developed the integrated solution for American Airlines, which is building on its efforts to streamline services for employees. Accessible to approximately 126,000 current and retired American Airlines employees through Jetnet, the company's Intranet, the program helps employees understand and effectively plan for their future healthcare expenses.

“As the cost of healthcare continues to rise, companies like American Airlines are finding ways to help employees improve their health and manage their benefits, while also reducing the overall expense of healthcare to their company,” said Wayne Gattinella, President, WebMD Health. “By integrating their benefit plan information, and providing health information that is key to decision-making, WebMD is helping these companies meet their goals.”

“The online health and benefits management solution from WebMD Health empowers American Airlines employees to become better healthcare consumers, which is good for them and for the company,” said Jeff Brundage, Senior Vice President-Human Resources for American. “We're proud to be one of the first companies to offer its employees the full suite of WebMD Health's online health and benefit resources so they can compare benefit plans, estimate treatment and service costs and compare drug costs. We've just completed our annual benefits enrollment, and we've already achieved a return on our investment in these online tools.”

Through the WebMD Health program, American Airlines offers its employees:

- HealthQuotient™ – A tool that assesses each individual employee's health history and status and provides recommendation for improvement and behavior change.
- Health Record – An online personalized health record that gives individuals or family members the ability to store, maintain and update health information in a centralized, confidential location.
- PlanCompare, CostCompare and DrugCompare – Online services that enable employees to compare benefit plans, estimate treatment and service costs and compare drug costs.
- Condition Centers – Online assessment tools that provide an integrative approach to prevention and treatment for the most prominent conditions.

ABOUT AMERICAN AIRLINES

American Airlines is the world's largest carrier. American, American Eagle and the AmericanConnection® regional carriers serve more than 250 cities in over 40 countries with more than 3,800 daily flights. The combined network fleet numbers more than 1,000 aircraft. American's award-winning Web site, AA.com, provides users with easy access to check and book fares, plus personalized news, information and travel offers. American Airlines is a founding member of the **oneworld** Alliance, which brings together some of the best and biggest names in the airline business, enabling them to offer their customers more services and benefits than any airline can provide on its own. Together, its members serve more than 575 destinations in 135 countries and territories. American Airlines, Inc. and American Eagle are subsidiaries of AMR Corporation (NYSE: AMR).

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ABOUT WebMD

WebMD Corporation provides services that help physicians, consumers, providers and health plans navigate the complexity of the healthcare system. Our products and services streamline administrative and clinical processes, promote efficiency and reduce costs by facilitating information exchange, communication and electronic transactions between healthcare participants.

WebMD Health is a leading provider of online information, educational services and communities for physicians and consumers. WebMD Practice Services is a leading provider of administrative, financial and clinical software and related services to the nation's medical practices. WebMD Business Services is a leader in payer and healthcare provider transaction processing and reimbursement cycle management services.

All statements contained in this press release, other than statements of historical fact, are forward-looking statements. These statements are based on WebMD's current plans and expectations and involve risks and uncertainties, including those described in our SEC filings.