



## **Over 75 Percent Of Vonage® U.S. Customers Now Have E911**

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Holmdel, NJ, April 6, 2006 – Vonage America, a subsidiary of Vonage Holdings Corp., a leading Internet telephony provider, today announced that over 75 percent of its U.S. customers now have Enhanced 911 (E911) service – a feature that automatically associates a physical address with the calling party's telephone number – and that it is continuing to quickly equip new counties across the nation with E911 everyday.

For the past six months, Vonage has been turning up on average over 112 calling centers in more than 45 new counties each week. Over the past two weeks, Vonage equipped an additional 230 calling centers in over 60 new counties with E911 – bringing the total number of calling centers across the nation with emergency service to over 3600, which is more than half of the nation's calling centers.

In June, the FCC gave Vonage, and all Internet-based phone service companies, 120 days to create an E911 system from scratch, and provide all of its customers, wherever they are in the U.S., with E911 service. In that amount of time, Vonage worked closely with local 911 centers, also known as Public Safety Answering Points (PSAPs), across the country to turn on E911 for as many customers as it could. Currently, Vonage continues to test and turn up new PSAPs which are VoIP-ready every day and will continue to do so until Vonage customers have access to E911.

"Vonage is leading the fastest nomadic E911 deployment in telecommunications history," said Jeffrey A. Citron, Vonage's Chairman and Chief Strategist. "Today over 75 percent of our U.S. customers have full E911 capability. And Vonage will continue to work with the FCC, regulators, Congress and public safety until PSAPs across the nation are equipped with E911.

Since March 20th, Vonage has added the following counties to its list of those with E911 capabilities – bringing the total number of calling centers with emergency 911 service to over 4100.

In the event Vonage is unable to connect to the 911 system or for customers who are using mobile devices such as Wi-Fi phones or softclients, vonage offers a national emergency call center which enables customers to get local help when they need it.

[Click here to view a full listing of the new E911 counties added this past week.](#)

#### **About Vonage®**

Vonage is a pioneer in the Internet telephony industry. Vonage's award winning service is sold on the web and through national retailers. Vonage Holdings Corp. is headquartered in Holmdel, New Jersey. For more information about Vonage's products and services, please visit <http://www.vonage.com> or call 1-VONAGE-HELP. Vonage® is a trademark of Vonage Marketing, a subsidiary of Vonage Holdings Corp.