



Vonage® Equips Over 100 New Counties and 400 Calling Centers With E911 in Just One Month

Nearly 65 Percent of Vonage Customers Now Have E911

HOLMDEL, N.J., March 7 -- Vonage America, a subsidiary of Vonage Holdings Corp., a leading provider of broadband phone service, today announced that nearly 65 percent of its customers now have Enhanced 911 service -- a feature that automatically associates a physical address with the calling party's telephone number -- and that it is continuing to quickly equip new counties across the nation with E911 everyday.

For the past six months, Vonage has been turning up on average over 112 calling centers in more than 45 new counties each week. In February alone, Vonage equipped an additional 400 calling centers in over 100 new counties with E911 -- bringing the total number of calling centers across the nation with E911 service to over 3400, which is more than half of the nation's calling centers. While it took Vonage less than a year to turn on E911 in more than one-half of the nation's PSAP's, it took the wireless industry 10 years to accomplish the same feat.

In June, the FCC gave Vonage, and all Internet-based phone service companies, 120 days to create an E911 system from scratch, and provide all of its customers, wherever they are in the U.S., with E911 service. In that amount of time, Vonage worked closely with local 911 centers, also known as Public Safety Answering Points (PSAPs), across the country to turn on E911 for as many customers as it could. Currently, Vonage continues to test and turn up new PSAPs which are VoIP-ready every day and will continue to do so until Vonage customers have access to E911.

"Today more than 65 percent of our customers have full E911 capability," said Jeffrey A. Citron, Vonage's Chairman and Chief Strategist. "And Vonage will continue to work with the FCC, regulators, Congress and public safety until PSAPs across the nation are equipped with E911. Regardless of when or where or how our customers are calling 911, our goal is to get them help when they need it."

Since February 23rd, Vonage has added the following counties to its list of those with E911 capabilities -- bringing the total number of calling centers with emergency 911 service to over 3400.

* In the event Vonage is unable to connect to the 911 system or for customers who are using mobile devices such as wifi phones or softclients, Vonage offers a national emergency call center which enables customers to get local help when they need it.

STATE COUNTIES FCC ID -- 'PSAP IDENTIFIER'

Arizona Pima 413, 479
Arkansas Carroll 300
California Fresno 658, 722, 966
California Los Angeles 546, 674, 742, 828, 882, 891, 573, 769, 546
California Madera 613
California Napa 579
California Orange 1014, 530, 567, 672, 728, 737, 739, 768, 774, 859, 948, 1046
California Santa Clara 991, 865
California Santa Cruz 964
California San Diego 1017, 582, 650, 702, 713, 925,
California Sonoma 965, 750, 962
California Tulare 1038
California Ventura 883
Colorado Adams 1145
Colorado Arapahoe 1204, 1139
Colorado Archuleta 1066
Colorado Boulder 1207
Colorado Delta 1121
Colorado Denver 1122
Colorado Douglas 1242
Colorado El Paso 1103, 1211

Colorado Jefferson 1290
Colorado Lincoln 1202
Colorado Montrose 1219
Colorado Pueblo 1250, 1251
Florida Broward 1466, 1466
Florida Hillsborough 1533
Florida Orange 1611
Florida Palm Beach 1459
Florida Wakulla 1680
Georgia Clayton 1839, 1839
Georgia Fannin 1757
Georgia Jones 1793
Georgia McDuffie 1809
Georgia Paulding 1826
Georgia Pike 1831
Georgia Troup 1865
Georgia Whitfield 1881
Iowa Pottawattamie 2005
Indiana Bartholomew 2511
Indiana Brown 2520
Indiana Delaware 2543
Indiana Hamilton 2523
Indiana Johnson 2557
Indiana Lawrence 2622
Indiana Ohio 2638
Michigan Wayne 3367, 3407
Minnesota Benton 3602
Minnesota Hennepin 3634
Montana Yellowstone 4117
New Jersey Camden 4738
New Jersey Morris 4795, 4794
New Jersey Somerset 4730
New Jersey Union 4707
New Mexico Bernalillo 4900
New York Columbia 5058
New York Schenectady 5154
Michigan Livingston 3446
Minnesota Hennepin 3728
New Jersey Middlesex 4699, 4711, 4783, 4828, 4750,
4817, 4864
New Jersey Monmouth 4731
New Jersey Morris 4685, 4794
New Jersey Warren 4876
North Carolina Forsyth 4486
North Carolina Chatam 4218
North Carolina Cumberland 4267
North Carolina Granville 4203
North Carolina Harnett 4251
Ohio Allen 5395
Ohio Knox 5439
Ohio Richland 5406
Oklahoma Cleveland 5615
Oklahoma Grady 5740, 5644
Oklahoma Logan 5648
Oklahoma McClain 5686
Oklahoma Rogers 5722
Pennsylvania Mercer 5908
Texas Bandera 6422
Texas Bosque 6446
Texas Cameron 6913, 6647
Texas Dallas 6918
Texas Harrison 6754
Texas Harris 6714
Texas Johnson 6465
Texas Parker 6983

Texas San Patricio 6887
Texas Terrell 6938
Virginia Arlington 7084
Virginia Charlottesville City 7101
Virginia Hampton City 7142
Virginia King George 7152
Virginia Westmoreland 7225
Virginia York 7232
Washington King 7289

About Vonage® Vonage is a pioneer in the broadband phone industry. Vonage's award winning service is sold on the web and through national retailers. Vonage Holdings Corp. is headquartered in Holmdel, New Jersey. For more information about Vonage's products and services, please visit <http://www.vonage.com> or call 1-VONAGE-HELP.

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