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## Travelzoo Wins 2017 Engage Award in the UK

**London, November 27, 2017**—Travelzoo® (NASDAQ: TZOO), a global publisher of exclusive offers and experiences for members, won the ‘Best Use of Voice of the Customer’ award at the 2017 Engage Awards, which celebrate inspirational customer and employee engagement excellence. The award was received at a glittering ceremony in London, following the sixth Customer Engagement Summit, Europe’s highly regarded customer and employee engagement conference, held on 13<sup>th</sup> November and attended by more than 1,000 professionals.

This year Travelzoo was the only travel company to receive an award. Travelzoo was shortlisted for the ‘Best Use of Voice of the Customer’ award, along with Thames Water, Unicef UK, Royal London and the NHS England Patient Online team. This award goes to the organisation that has introduced an effective, sustainable and successful VOC (voice of customer) programme that has improved its understanding and insight of customer behaviour and needs, and has used that programme to improve its customer-experience offering.

Joel Brandon-Bravo, General Manager at Travelzoo in the UK said: “At Travelzoo, we have always been passionate about providing our members with consistently excellent service. We always aim to ensure our members have nothing but good experiences—whether they’re looking at a deal, enjoying a deal or speaking to our customer service team about a deal. It is a great honour to be recognised for doing just this. Winning this award is testament to our team’s dedication.”

### **About Travelzoo**

Travelzoo® provides our 28 million members insider deals and one-of-a-kind experiences personally reviewed by one of our deal experts around the globe. With more than 25 offices worldwide, we have our finger on the pulse of outstanding travel, entertainment and lifestyle experiences. For over 15 years

we have worked in partnership with more than 2,000 top travel suppliers—our long-standing relationships allow us access to the very best deals.

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