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## **Ribbon Communications Session Border Controllers Enable Microsoft Teams to Deliver Integrated Voice Services to Global Customer Base**

### **Microsoft Direct Routing for Teams leverages Ribbon marketing-leading SBCs to enable secure, high quality voice services to further enrich the Teams collaboration and communications experience**

WESTFORD, Mass., July 5, 2018 /CNW/ -- [Ribbon Communications Inc.](#) (Nasdaq: RBBN), a global leader in secure and intelligent cloud communications, today announced that its [Session Border Controller](#) (SBC) portfolio has been certified with [Microsoft Teams](#) and is now available in a new offering, Microsoft Direct Routing for Teams. The solution provides secure, integrated voice services to Teams collaboration environments. Ribbon was one of only two suppliers officially certified by Microsoft to integrate its Session Border Controllers with Teams.



Teams is the hub for teamwork in Microsoft Office 365 that allows users to easily chat, share files, data and conduct meetings online to improve productivity. Previously external calling was only available from Microsoft's Calling Plans for Phone Systems in select markets. Ribbon's SBC portfolio enables Microsoft customers to now also leverage their TDM or SIP Trunks for PSTN and PBX voice calling in the Teams client interface natively. This capability allows customers to globally adopt Teams as their modern workspace collaboration tool, while seamlessly integrating voice services.

"We want to make the workplace collaboration and communications experience as feature-rich and easily accessible as possible," said Nikolay Muravlyannikov, Senior Program Manager for Microsoft. "Direct Routing for Teams enables us to provide our customers with the ability to intuitively integrate high quality voice services in their Teams environment anywhere in the world, creating an even more powerful workplace productivity, collaboration and communications tool."

"We are pleased to be a longstanding, key partner delivering best-in-class voice services via the newly available Microsoft Direct Routing for Teams," said Kevin Isacks, Vice President of Software as a Service Solutions for Ribbon Communications. "Now Microsoft customers all over the world can enjoy enhanced voice and collaboration capabilities leveraging advanced feature functionality such as skills-based routing, regardless of whether they are using IP or analog-based connectivity."

"NuWave is excited to work closely with Ribbon to deliver our customers advanced voice services to Teams' already rich collaboration capabilities," said Mark Bunnell, Chief Operating Officer at NuWave. "NuWave's PSTN calling service leverages Ribbon's family of next-generation session border controllers to provide robust security, simplified interoperability, advanced session management, and enterprise-grade reliability. Our carrier-grade network provides optimal uptime and reliability backed by 24-hour support and geo-redundant datacenters."

### **Key Takeaways**

- 1 Ribbon's market-leading [Session Border Controller](#) (SBC) portfolio has been certified with [Microsoft Teams](#) and is now available in a new offering, Microsoft Direct Routing for Teams.
- 1 Ribbon's suite of SBC solutions allows Microsoft customers to adopt Teams globally by leveraging their TDM or SIP Trunks for PSTN and PBX voice calling in the Teams client interface natively.
- 1 Ribbon is one of only two vendors officially certified by Microsoft to integrate its Session Border Controllers with Teams.
- 1 Ribbon SBCs support current and future architectures to enable Microsoft customers to transition to Teams

integrated voice calling at their own pace.

- 1 Ribbon's SBCs scale to carrier-class installations and can service multiple tenants, providing economies of scale for large enterprises and communications service providers.

### **About Ribbon Communications**

Ribbon Communications Inc. (Nasdaq: RBBN) is a company with two decades of market leadership experience in providing secure real-time communications solutions to the top service providers and enterprises around the globe. Built on world-class technology and intellectual property, Ribbon delivers highly reliable, unified and embedded real-time communications capabilities to customers in more than 25 countries and on 6 continents. The company transforms fixed, mobile and enterprise networks from legacy environments to all IP and fully virtualized, secure, cloud-based architectures, enabling highly productive communications for consumers and businesses. Ribbon's market-leading communications security solutions are based on a big data behavioral analytics platform and offer customers enhanced network intelligence and security. The company's Kandy Communications Platform as a Service (CPaaS) enables rapid service creation and digital transformation by delivering customers a comprehensive set of advanced embedded and unified communications capabilities. To learn more, visit [ribboncommunications.com](http://ribboncommunications.com).

### **Important Information Regarding Forward-Looking Statements**

The information in this release contains forward-looking statements regarding future events that involve risks and uncertainties, including statements regarding delivering value to customers. All statements other than statements of historical facts contained in this release are forward-looking statements. Our actual results may differ materially from those contemplated by the forward-looking statements. For further information regarding risks and uncertainties associated with Ribbon Communications' business, please refer to the "Risk Factors" section of Ribbon Communications' most recent annual or quarterly report filed with the SEC. Any forward-looking statements represent Ribbon Communications' views only as of the date on which such statement is made and should not be relied upon as representing Ribbon Communications' views as of any subsequent date. While Ribbon Communications may elect to update forward-looking statements at some point, Ribbon Communications specifically disclaims any obligation to do so.

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