

**SOUNDBITE COMMUNICATIONS, INC. AND SUBSIDIARIES****Reconciliation of GAAP Net Loss to Non-GAAP Net Loss and EPS**

( in thousands except share and per share amounts)

	<u>Three Months Ended</u>		<u>Twelve Months Ended</u>	
	<u>December 31,</u>		<u>December 31,</u>	
	<u>2009</u>	<u>2008</u>	<u>2009</u>	<u>2008</u>
GAAP net loss	\$ (704)	\$ (1,207)	\$ (4,031)	\$ (1,319)
Stock Compensation Expense	\$ 197	\$ 260	\$ 977	\$ 858
URS litigation settlement	—	—	—	(4,600)
URS litigation expense	—	—	—	1,932
Non-GAAP net loss	<u>\$ (507)</u>	<u>\$ (947)</u>	<u>\$ (3,054)</u>	<u>\$ (3,129)</u>
Non-GAAP net loss per common share				
Basic & Diluted	\$ (0.03)	\$ (0.06)	\$ (0.19)	\$ (0.20)
Weighted average common shares used in computing Non-GAAP net loss per common share:				
Basic & Diluted	16,309,252	15,488,738	15,961,491	15,369,089