



What does SoundBite Communications do?

SoundBite Communications is a leading provider of automated voice messaging solutions that are delivered through a Software as a Service (SaaS) model. Organizations rely on SoundBite's on-demand solution to initiate and manage customer contact campaigns across a variety of collections, customer care, and marketing processes. SoundBite helps organizations increase revenue, enhance customer service and retention, secure payments, and can also improve contact center efficiency by increasing agent productivity and enabling agentless interactions.

What industry is SoundBite Communications in?

SoundBite Communications is an on-demand service provider in the customer contact industry. SoundBite's core technology platform is an on-demand automated voice messaging solution.

When and where was SoundBite Communications founded and incorporated?

SoundBite Communications was founded and incorporated in Delaware in 2000. Our executive offices are located at 22 Crosby Drive, Bedford, Massachusetts 01730.

What is SoundBite Communications financial calendar?

SoundBite Communications operates on a fiscal calendar that begins on January 1 and ends on December 31. Quarter end dates include:

First Quarter - March 31
Second Quarter – June 30
Third Quarter - September 30
Fourth Quarter - December 31

Where is SoundBite's stock traded, and under what ticker symbol?

SoundBite Communications common stock is traded on the Nasdaq under the symbol "SDBT."

Can I purchase stock directly from SoundBite Communications?

SoundBite Communications does not offer a direct stock purchase program or a dividend reinvestment program. Shares of SoundBite Communications common stock may be purchased through licensed brokers.

What is a transfer agent?

A transfer agent and registrar for a publicly held company keep records of every outstanding stock certificate and the name of the person to who it is registered. When stock changes hands, the transfer agent transfers the ownership of the stock from the seller's name to the buyer's name. The registrar reconciles all transfer records and makes sure that the number of shares debited is equal to the number of shares credited.

The transfer agent does not maintain records of shares bought and sold through brokerage accounts. Those records are maintained by the specific brokerages through which the shares are bought and sold.

Does SoundBite Communications pay a dividend?

SoundBite Communications does not currently pay dividends.

Where can I get more information?

Additional information is available on our [investor relations home page](#). You may also contact Investor Relations at 781.897.2556 or submit a question via our [online form](#).

How do I get on SoundBite Communications mailing and conference call lists?

You may sign up for [Email Alerts](#) directly from this Web site.