



## **RCN Metro Earns Top Honors in Atlantic-ACM Survey for Fourth Year in a Row**

### **RCN Metro Receives Multiple 'Best-in-Class Wholesale Regional/Metro Fiber Provider Excellence Awards'**

HERNDON, VA, Oct 12, 2009 (MARKETWIRE via COMTEX News Network) -- RCN Metro Optical Networks, a division of RCN Corporation (NASDAQ: RCNI) and a premier provider of fiber optic-based network solutions, announced today that they received three Best-in-Class Wholesale Regional/Metro Fiber Provider Excellence Awards from ATLANTIC-ACM, a Boston-based telecommunications research consultancy.

Dr. Judy Reed Smith, CEO of ATLANTIC-ACM, presented the awards at the COMPTTEL Plus Fall 2009 Convention & Expo in Orlando, FL. Maura Mahoney, Vice President of Sales and Marketing for RCN Metro Optical Networks, was there to accept the awards on behalf of the division.

This was the fourth year that ATLANTIC-ACM conducted its Metro Report Card and the fourth year that RCN Metro's customers rated them highly. The Metro Report Card was divided between incumbent carriers and competitive carriers with customers rating their service provider's performance in several categories. RCN Metro won awards for Provisioning (tie), Billing (tie), and Data Value.

In addition to these awards, RCN Metro was the top-scoring carrier for: Local Private Line: DS1 & DS3 Quality and Value, Local Private Line: OCn and Wavelengths Quality and Value, SONET Ring Quality and Value.

"The results of this survey are evidence that RCN Metro's focus on service and quality is recognized and valued by its customers," said Dr. Judy Reed Smith.

"We are honored to be recognized as a Best-in-Class provider for the fourth year in a row. It's truly a testament to the hard work and dedication of our employees and illustrates our ongoing commitment to providing customers with the highest levels of service and support," said Felipe Alvarez, President of RCN Metro Optical Networks. "We are constantly seeking ways to further enhance the customer experience, and we will use the results of this latest report to build upon our already strong foundation of delivering outstanding customer care."

#### About RCN Metro Optical Networks

RCN Metro, <http://www.rcnmetro.com>, is a premier provider of high-capacity transport services for carriers as well as large and medium-sized businesses. RCN Metro offers a comprehensive suite of services including: Ethernet, SONET, Wavelength, Video Transport, Internet and more. With a network leveraging unique rights-of-way, spanning from Maine to Virginia and out to Chicago, RCN Metro deploys custom solutions to service providers as well as companies in the finance, hospitality, media, government, health care and education industries. RCN Metro is a wholly owned division of RCN Corporation.

#### About RCN Corporation

RCN Corporation (NASDAQ: RCNI), [www.rcn.com](http://www.rcn.com), is a competitive broadband services provider delivering all-digital and high definition video, high-speed internet and premium voice services to residential and small-medium business customers under the brand names of RCN and RCN Business Services, respectively. In addition, through its RCN Metro Optical Networks business unit, RCN delivers fiber-based high-capacity data transport services to large commercial customers, primarily large enterprises and carriers, targeting the metropolitan central business districts in the company's geographic markets. RCN's primary service areas include Washington, D.C., Philadelphia, Lehigh Valley (PA), New York City, Boston and Chicago. (RCNI-G)

#### About ATLANTIC-ACM

Boston-based ATLANTIC-ACM is a leading provider of strategic research and consulting services serving the telecommunications and information industries. In addition to producing the industry's principal benchmarking, sizing and opportunity studies, the company assists clients in evaluating telecommunications opportunities for successful investment, market entry, and long-term planning. For more information, visit ATLANTIC-ACM's website at [www.atlantic-acm.com](http://www.atlantic-acm.com).

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