



NEON Communications Earns Top Honors in ATLANTIC-ACM Customer Survey

WESTBOROUGH, Mass., Oct. 8, 2007 (PRIME NEWSWIRE) -- NEON Communications Group (AMEX:NGI) today announced that it was awarded six Best-in-Class Regional/Metro Fiber Provider Excellence Awards from ATLANTIC-ACM, a Boston-based telecommunications research consultancy. This was the second year that ATLANTIC-ACM conducted its Metro Report Card and the second year that NEON's customers rated them highly. Dr. Judy Reed Smith, CEO of ATLANTIC-ACM, presented the awards at the CompTel Plus Fall 2007 Convention and Expo in Dallas, TX. Kurt Van Wagenen, CEO and President of NEON Communications was there to accept the awards on behalf of the company.

The Metro Report Card allows customers to rate service providers in seven categories including Network Performance, Customer Service, Provisioning, Billing, Sales Reps, Brand and SLAs. NEON was ranked first among Metro/Regional fiber-based providers in six out of the seven categories and second in the remaining category.

"Providing exceptional customer service through flawless execution is critical to us. This comprehensive study provides us the opportunity to understand how we perform relative to our peers in the eyes of our customers," said Kurt Van Wagenen. "The results are helpful in objectively identifying NEON's areas of strength as well as opportunities for continuous improvement."

"Overall, NEON's performance was very strong in this year's report. The company captured Best-in-Class for Regional/Metro Fiber Providers in nearly all of the categories including Network Performance, which was deemed to be the most important criteria for purchase," said Dr. Judy Reed Smith. "These results are a testament to NEON's commitment to providing high quality service to its customers and that this level of service is recognized and appreciated by their customers."

"The credit for NEON's performance in this survey goes to our dedicated employees. They consistently go above and beyond the call of duty to ensure total customer satisfaction, and this is why our customers choose to work with us," concluded Van Wagenen.

Forward-Looking and Cautionary Statements

Any statements contained in this press release that are not statements of historical fact, including statements about management's beliefs and expectations, are forward-looking statements and should be evaluated as such. The words "anticipates", "believes", "expects", "intends", "plans", "estimates", "targets", "projects", "should", "may", "will", and similar words and expressions are intended to identify forward-looking statements. Such forward-looking statements reflect, among other things, the Company's current expectations, plans, strategies, and anticipated financial results and involve a number of known and unknown risks, uncertainties, and factors that may cause actual results of the Company to differ materially from those expressed or implied by these forward-looking statements. These factors include, but are not limited to the following: its history of operating losses and capital requirements; its ability to retain existing customers and attract new customers; its ability to achieve cost-savings and generate positive cash flow; risks associated with potential acquisitions and divestitures; and the other risks identified in the section entitled "Risk Factors" in the Company's Annual Report on Form 10-K for the year ended September 30, 2006, as well as in the other documents that the Company files from time to time with the Securities and Exchange Commission.

Many of these risks are beyond management's ability to control or predict. All forward-looking statements attributable to the Company or persons acting on behalf of the Company are expressly qualified in their entirety by the cautionary statements and risk factors contained in this press release and the Company's filings with the Securities and Exchange Commission. Because of these risks, uncertainties and assumptions, you should not place undue reliance on these forward-looking statements. Furthermore, forward-looking statements speak only as of the date they are made. Except as required under the federal securities laws or the rules and regulations of the SEC, the Company does not undertake any obligation to update or review any forward-looking information, whether as a result of new information, future events or otherwise.

About NEON:

NEON Communications, Inc., a subsidiary of NEON Communications Group, Inc. (AMEX:NGI), is a facilities-based wholesale communications provider, supplying high bandwidth fiber optic capacity and comprehensive end-to-end telecom services to communications companies and enterprise customers on an intercity, regional, and metro network in the 12-state Northeast and mid-Atlantic region, with 4,800 route miles and over 230,000 fiber miles from Maine to Virginia. For more information, visit www.neoninc.com.

The NEON Communications logo is available at <http://www.primenewswire.com/newsroom/prs/?pkgid=3426>

About ATLANTIC-ACM:

Boston-based ATLANTIC-ACM is a leading provider of strategic research and consulting services serving the telecommunications and information industries. In addition to producing the industry's principal benchmarking, sizing and opportunity studies, the company assists clients in evaluating telecommunications opportunities for successful investment, market entry, and long-term planning. For more information, visit ATLANTIC-ACM's website at www.atlantic-acm.com.

CONTACT: PFS Marketwyse
Media Contact:
Gary Johnson
(908) 687-1762
gjohnson@pfsmarketwyse.com