

Cautionary Note Regarding Forward-Looking Statements

This recording/transcript contains forward-looking statements within the meaning of the federal securities laws, including, without limitation, statements regarding: Palm's revenue, revenue growth, smartphone revenue, gross margin, operating expenses, earnings and operating performance; Palm's ability to deliver Palm webOS and the Palm Pre, the timing of such launch and ability to scale for launch; adoption by and the reaction of consumers to Palm webOS and the Palm Pre; Palm's ability to usher in a new era at Palm; Palm's ability to be profitable; pricing for Palm's products; gross margin for the Palm Pre; sell-through for the Treo Pro; Palm's operating and non-operating costs; Palm's restructuring charges; Palm's recognition of insurance proceeds in connection with a casualty loss; Palm's investments in development and marketing programs; Palm's transition and fourth quarter of fiscal year 2009 challenges; Palm's ability to build shareholder value; Palm's ability to grow; macroeconomic effects on Palm's revenue and financial results; Palm's carrier relationships; Palm's product pricing; Palm's product inventories; sell-through and inventory levels on Centro and other Palm products; Palm's introduction of new products offerings and underlying technology platforms; battery life of the Palm Pre and other product and platform features of the Palm Pre and other Palm products; the adaptability of Palm webOS and Palm's webOS-based product roadmap; evolution of Palm webOS; Palm's ability to develop and offer innovative, differentiated products; Palm's ability to build global carrier and manufacturing relationships; Sprint's customer service and pricing plans and their effects on smartphone customers; Palm's ability to develop a recognizable brand in multiple countries and drive long-term customer loyalty and growth; the quality of Palm's products; user experience with Palm's products; Palm's ability to execute on its plans; Palm's ability and plans to hire employees; Palm's geographic expansion; growth in the smartphone market and Palm's market share; demand for Palm's handheld products; applications and the timing of applications for Palm Pre and development of a third-party software developer community for Palm webOS; competition in the smartphone market and Palm's ability to compete; Palm's patent development and filings; the sufficiency of Palm's existing cash and expected future cash flow; Palm's plan to periodically provide new software free of charge, the accounting treatment for recognition of revenues and cost of revenues and the impact of that accounting treatment on cash flow; and Palm's ability to use its net operating losses. These statements are subject to risks and uncertainties that could cause actual results and events to differ materially, including, without limitation, the following: Palm's ability to launch the Palm Pre and Palm webOS in a timely manner and acceptance of the Palm Pre by wireless carriers and end users; the effect of current recessionary economic and financial market conditions and investment in Palm's corporate transformation, including the transition to the Palm webOS platform, on Palm's liquidity and ability to raise additional funding; fluctuations in the demand for Palm's existing and future products and services and growth in Palm's industries and markets; Palm's ability to meet the expectations of securities analysts or investors; Palm's ability to introduce new products and services successfully and in a cost-effective and timely manner; possible defects in products and technologies developed; Palm's dependence on wireless carriers and ability to meet wireless carrier certification requirements; Palm's reliance on a concentrated number of significant customers; Palm's ability to compete

with existing and new competitors; Palm's ability to forecast demand for its products; Palm's reliance on third parties to sell and distribute its products; Palm's dependence on third parties to design, manufacture, distribute, warehouse and support its products; Palm's ability to timely and cost-effectively obtain components and elements of its technology from suppliers; Palm's ability to obtain other key technology from third parties free from errors and defects, integrate it with Palm's products and meet certification requirements, all on a timely basis; risks associated with international sales and operations; the impact of increasingly stringent laws, standards and other regulatory requirements; and Palm's ability to utilize its net operating losses. A detailed discussion of these and other risks and uncertainties that could cause actual results and events to differ materially from such forward-looking statements is included in Palm's most recent filings with the Securities and Exchange Commission, including its Quarterly Report on Form 10-Q for the fiscal quarter ended November 28, 2008 and its Current Report on Form 8-K, filed on March 9, 2009. Palm undertakes no obligation to update forward-looking statements to reflect events or circumstances occurring after the date on which this recording/transcript was first recorded.

Non-GAAP Financial Measures

Palm utilizes a number of different financial measures, both GAAP and non-GAAP, in analyzing and assessing its overall business performance, for making operating decisions and for forecasting and planning future periods. Palm considers the use of non-GAAP financial measures helpful in assessing its current financial performance, ongoing operations and prospects for the future. Ongoing operations are the ongoing revenue and expenses of the business, excluding certain costs that Palm does not anticipate to recur on a quarterly basis. While Palm uses non-GAAP financial measures as a tool to enhance its understanding of certain aspects of its financial performance, Palm does not consider these measures to be a substitute for, or superior to, the information provided by GAAP financial measures. Consistent with this approach, Palm believes that disclosing non-GAAP financial measures to the readers of its financial statements provides such readers with useful supplemental data that, while not a substitute for GAAP financial measures, allows for greater transparency in the review of its financial and operational performance. In assessing the overall health of its business during the third quarters of fiscal years 2009 and 2008, Palm excluded items in the following general categories, each of which are described below:

Acquisition-related Expenses. Palm excluded amortization of intangible assets resulting from acquisitions to allow more transparent comparisons of its financial results to its historical operations, forward-looking guidance and the financial results of peer companies. In recent years, Palm has completed the acquisition of the Palm brand and the acquisition of other assets and technologies, which resulted in operating expenses that would not otherwise have been incurred. Palm believes that providing non-GAAP information for amortization of intangible assets allows the users of its financial statements to review both the GAAP expenses in the period, as well as the non-GAAP expenses, thus providing for enhanced understanding of historic and future financial results. Additionally, had Palm internally developed these intangible assets, the amortization of intangible assets would have been expensed historically, and Palm believes the assessment of its operations excluding these amortization costs is relevant to the assessment of internal operations.

Stock-based Compensation. Palm believes that because of the variety of equity awards used by companies, varying methodologies for determining stock-based compensation and the assumptions and estimates involved in those determinations, the exclusion of non-cash stock-based compensation enhances the ability of management and investors to understand the impact of non-cash stock-based compensation on our operating results. Further, Palm believes that excluding stock-based compensation allows for a more transparent comparison of its financial results to previous periods. Palm prepares and maintains its budgets and forecasts for future periods on a basis consistent with this non-GAAP financial measure.

Income Tax Provision (Benefit). For purposes of calculating its non-GAAP financial measures during fiscal year 2009, Palm excluded the non-cash net impact on the tax provision pertaining to the increase of the valuation allowance for the Company's U.S. deferred tax assets. The resulting non-GAAP tax provision, net of this increase, represents amounts that Palm believes it will pay for foreign and state taxes. Palm believes this is appropriate because management considers the amount of taxes that will be paid when evaluating Palm's overall business performance, making operational decisions or forecasting and planning future periods, and does not include the charges of establishing a valuation allowance on its U.S. deferred tax assets in this consideration. Additionally, Palm believes the exclusion of these charges is useful because it allows more transparent comparisons of its financial results to historical operations. For purposes of calculating its non-GAAP financial measures for the three and nine months ended Feb. 28, 2008, Palm assumed a 26 percent annual effective tax rate to provide a more appropriate view of these periods.

Other Expenses. Palm excludes certain other items that are the result of unplanned or infrequent events to measure its operating performance. Included in these items are restructuring charges, a casualty loss, patent acquisition cost (refund), a gain on sale of land, an impairment of non-current auction rate securities, a gain on a series C derivative and accretion of series B and series C convertible preferred stocks, as these amounts relate to items that are unplanned and/or are not expected to recur on a quarterly basis. Therefore, by providing this information, Palm believes its management and the users of its financial statements are better able to understand the financial results of what Palm considers to be its current financial performance, ongoing operations and prospects for the future.

Earnings Before Interest, Taxes, Depreciation and Amortization. EBITDA is defined as earnings before net interest, taxes, depreciation and amortization. Palm considers this measure to be an important indicator of its operational strength to incur and repay indebtedness. Palm excludes net interest and taxes to allow a creditor to assess Palm's ability to repay different debt instruments. Palm excludes depreciation and amortization because while tangible and intangible assets support Palm's business, Palm does not believe the related depreciation and amortization costs are directly attributable to Palm's ability to repay debt. This measure is used by some investors when assessing the performance of the company. In addition, Palm further excludes other non-GAAP items, such as stock-based compensation, restructuring charges, a casualty loss, patent acquisition cost (refund), a gain on sale of land, an impairment of non-current auction rate securities and a gain on a series C derivative listed above, to determine Adjusted EBITDA. Palm believes the assessment of its operations further excluding these items and net other income (expense) is relevant to the assessment of internal operations and comparisons to industry performance.

Each of the non-GAAP financial measures described above, and used in this recording/transcript, should not be considered in isolation from, or as a substitute for, a measure of financial performance prepared in accordance with GAAP. Further, investors are cautioned that there are inherent limitations associated with the use of each of these non-GAAP financial measures as an analytical tool. In particular, these non-GAAP financial measures are not based on a comprehensive set of accounting rules or principles and many of the adjustments to the GAAP financial measure reflect the exclusion of items that are recurring and will be reflected in the Company's financial results for the foreseeable future. Palm compensates for these limitations by providing specific information in the reconciliation included with its financial earnings press release and posted on its Investor Relations website regarding the GAAP amounts excluded from the non-GAAP financial measures. In addition, as noted above, Palm evaluates the non-GAAP financial measures together with the most directly comparable GAAP financial information.

Cautionary Note Regarding Reported Sell-Through

Palm generally records revenues for its smartphone products based on sell-in to carriers and other distributors. To facilitate investors' understanding of end-user demand for the

company's products, Palm also reports smartphone sell-through information in this recording/transcript. Palm relies on reports from carriers and other distributors for its smartphone sell-through and inventory information. This information is subject to variance, and Palm can not assure investors of its accuracy, although Palm believes it to be accurate in all material respects.