

## **New locations to give Chase 82 centers to help struggling homeowners**

### ***31 newest centers to open by later this year; Counselors have met with 144,000 homeowners since 2009***

**NEW YORK, May 25, 2011**-Chase this month opens three of the 31 new centers it will add this year to help even more borrowers in hard-hit communities stay in their homes. Chase counselors already have met face to face with 144,000 struggling homeowners in centers since 2009.

By later this year, there will be 82 Chase Homeownership Centers in 27 states and the District of Columbia.

"We're proud to be the first servicer to open centers dedicated to providing face-to-face assistance to borrowers," said Frank Bisignano, head of Chase Home Lending and Chief Administrative Officer for JPMorgan Chase. "We have the largest network of centers and we're adding 31 more, including six centers near bases to serve our military customers."

Since 2009, Chase's efforts - including Homeownership Centers - have helped 553,000 borrowers avoid foreclosures. It has provided nearly 325,000 permanent modifications.

The newest homeownership centers are in Milwaukee and Indianapolis - the first in their states -- and Jacksonville, the 12th in Florida.

Chase also will open centers for the first time this year in nine other states: Connecticut, Kentucky, Louisiana, Massachusetts, Minnesota, Missouri, North Carolina, Oregon and Utah. It also will add centers in California, Illinois, Ohio, Texas and Washington.

Chase will open centers near the following military bases:

- Fort Hood, Killeen, Tex.;
- Naval Station Norfolk, Va.;
- Fort Bragg and Pope Air Force Base, Fayetteville, N.C.;
- Camp Lejeune, Jacksonville, N.C.;
- Fort Campbell, Clarksville, Tenn.; and
- Joint Base Lewis-McChord, Lakewood, Wash.

"It's in everyone's best interest to keep people in their homes whenever possible, and that's the goal for each counselor in each of our homeownership centers," Bisignano said.

The centers' advisors work one on one with each homeowner on the modification application, document collection, and finalizing and signing mortgage-modification documents.

The centers are open six days a week. Location information-including address, hours, telephone number and directions-is available at [www.chase.com/myhome](http://www.chase.com/myhome). All centers have multilingual staff to ensure that they can help customers from all backgrounds.

In addition, Chase has participated in hundreds of outreach events, reaching an additional 74,000 borrowers.

### **About Chase**

Chase is the U.S. consumer and commercial banking business of JPMorgan Chase & Co. (NYSE: JPM), a leading global financial services firm with assets of \$2.2 trillion and operations in more than 60 countries. Chase serves consumers and small businesses through 5,200 bank branches, 16,200 ATMs, mortgage offices, and online and mobile banking as well as through relationships with auto dealerships and schools and universities. Chase also has issued more than 90 million credit cards. More information about Chase is available at [www.chase.com](http://www.chase.com).