

April 4, 2017

## Datalink Achieves SOC 2 Attestation for Managed & Customer Support Services

## Protects Clients by Ensuring Adherence to Rigorous IT Security & Availability Standards

EDEN PRAIRIE, Minn., April 04, 2017 (GLOBE NEWSWIRE) -- IT services and solutions provider <a href="Datalink">Datalink</a>, an Insight company, announced it has completed a Service Organization Control (SOC) 2, Type II, attestation for its technical support and managed services operations. The attestation verifies that Datalink has instituted stringent security and availability internal controls in accordance with the American Institute of Certified Public Accountants' (AICPA) applicable Trust Services Principles and Criteria. The AICPA created the SOC guidelines to provide an authoritative benchmark for service organizations to demonstrate implementation of proper control procedures and practices. Type II reports include detailed testing of the operational effectiveness of the described systems' security and availability controls to:

- Ensure secure client access to Datalink systems
- Protect client systems managed by Datalink

"Transformation is top of mind for leaders of large enterprises, and so is security. Increasingly, large enterprises are leveraging IT operations services providers to transform their operations with an eye on future needs and future threats," said Shawn O'Grady, Datalink Senior Vice President and General Manager. "There are increasing demands to drive greater efficiency and business value, managing IT needs for today while setting the path for ongoing innovation. The ability of solution providers to deliver comprehensive safeguards to protect against security breaches and outages is essential."



"This SOC 2 attestation demonstrates our ability to provide secure service with minimal system downtime that would delay problem resolution for clients or disrupt our monitoring of their operations," O'Grady continued. "Clients have relied on us to provide these protections for many years. This demonstrates our commitment to best practices in obtaining outside validation which requires that we meet or exceed the standards established by the industry. This is powerful for our clients as we continue to develop new services to meet their growing business needs."

The report, prepared by RSM US LLP, applies to <u>Datalink's OneCall customer support services</u>, which enable clients to call a single support number to resolve trouble incidents with data center technologies from multiple vendors, as well as to Datalink's managed services for clients' cloud, backup, storage, archive, network, server and Microsoft Exchange operations. These services are part of a broad suite of Datalink offerings that help organizations optimize their data centers, from workload alignment and IT architecture design to data center consolidation, migration and next-generation technology deployment.

The SOC 2 attestation is the latest initiative by Datalink to assure customers of the company's technical, operational and security capabilities in delivering critical IT services. The combined company, Insight, holds numerous industry attestations and certifications in these areas, supporting its extensive portfolio of business-driven IT transformation solutions.

## **About Datalink**

Datalink, an Insight company, is a complete IT services and solutions provider that helps companies transform their technology, operations and service delivery to meet business challenges. Combining extensive experience, a full lifecycle of services and a comprehensive approach to producing IT innovations that empower positive business outcomes, Datalink delivers success across cloud IT transformation, next generation technology, and security. Parent company Insight Enterprises (Nasdaq:NSIT) is a Fortune 500-ranked global provider of hardware, software, cloud and service solutions. For more information, call 800.448.6314 or visit <a href="mailto:datalink.com">datalink.com</a>.

## **About Insight**

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cloud and service solutions, our 6,000 teammates provide clients the guidance and expertise needed to select, implement and manage complex technology solutions to drive business outcomes. Through our world-class people, partnerships, services and delivery solutions, we help businesses run smarter. Discover more at <a href="insight.com">insight.com</a>. NSIT-M

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Source: Insight Enterprises

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