

FOR IMMEDIATE RELEASE Thursday, October 22, 2009

IR CONTACT: Deborah Crawford

VP, Investor Relations

408 540-3712

PR CONTACT: Steve Swasey

VP. Corporate Communications

408 540-3947

# **Netflix Announces Q3 2009 Financial Results**

Subscribers – 11.1 million Revenue – \$423.1 million GAAP Net Income – \$30.1 million GAAP EPS – \$0.52 per diluted share

**LOS GATOS, Calif., October 22, 2009** – Netflix, Inc. (Nasdaq: NFLX) today reported results for the third quarter ended September 30, 2009.

"Our business momentum is strong and our third quarter performance keeps us solidly on course for a record 2009," said Reed Hastings, Netflix co-founder and chief executive officer. "Our differentiated service, which combines DVDs delivered quickly by mail and movies streamed instantly over the Internet, is a key element driving our growth."

## Third-Quarter 2009 Financial Highlights

<u>Subscribers.</u> Netflix ended the third quarter of 2009 with approximately 11,109,000 total subscribers, representing 28 percent year-over-year growth from 8,672,000 total subscribers at the end of the third quarter of 2008 and 5 percent sequential growth from 10,599,000 subscribers at the end of the second quarter of 2009.

Net subscriber change in the quarter was an increase of 510,000 compared to an increase of 261,000 for the same period of 2008 and an increase of 289,000 for the second quarter of 2009.

Gross subscriber additions for the quarter totaled 2,180,000, representing 43 percent year-over-year growth from 1,528,000 gross subscriber additions in the third quarter of 2008 and 13 percent quarter-over-quarter growth from 1,936,000 gross subscriber additions in the second quarter of 2009.

Of the 11,109,000 total subscribers at quarter end, 98 percent, or 10,835,000, were paid subscribers. The other 2 percent, or 274,000, were free subscribers. Paid subscribers represented 98 percent of total subscribers at the end of the third quarter of 2008 and at the end of the second quarter of 2009.

<u>Revenue</u> for the third quarter of 2009 was \$423.1 million, representing 24 percent year-over-year growth from \$341.3 million for the third quarter of 2008, and a 4 percent sequential increase from \$408.5 million for the second quarter of 2009.

<u>Gross margin</u><sup>1</sup> for the third quarter of 2009 was 34.9 percent compared to 34.2 percent for the third quarter of 2008 and 34.1 percent for the second quarter of 2009.

GAAP net income for the third quarter of 2009 was \$30.1 million, or \$0.52 per diluted share compared to GAAP net income of \$20.4 million, or \$0.33 per diluted share, for the third quarter of 2008 and GAAP net income of \$32.4 million, or \$0.54 per diluted share, for the second quarter of 2009. GAAP net income grew 48 percent on a year-over-year basis and GAAP EPS grew 58 percent on a year-over-year basis.

Non-GAAP net income was \$32.1 million, or \$0.55 per diluted share, for the third quarter of 2009 compared to non-GAAP net income of \$22.1 million, or \$0.36 per diluted share, for the third quarter of 2008 and non-GAAP net income of \$34.4 million, or \$0.58 per diluted share, for the second quarter of 2009. Non-GAAP net income grew 45 percent on a year-over-year basis and non-GAAP EPS grew 53 percent on a year-over-year basis.

Non-GAAP net income equals net income on a GAAP basis before stock-based compensation expense, net of taxes.

Stock-based compensation was \$3.2 million for the third quarter of 2009, compared to \$3.0 million for the third quarter of 2008 and \$3.3 million for the second quarter of 2009. Stock-based compensation is presented in the same lines of the Consolidated Statements of Operations as cash compensation paid to the same individuals.

<u>Subscriber acquisition cost</u><sup>2</sup> for the third quarter of 2009 was \$26.86 per gross subscriber addition compared to \$32.21 for the same period of 2008 and \$23.88 for the second quarter of 2009.

<u>Churn</u><sup>3</sup> for the third quarter of 2009 was 4.4 percent compared to 4.2 percent for the third quarter of 2008 and 4.5 percent for the second quarter of 2009. Churn includes free subscribers as well as paying subscribers who elect not to renew their monthly subscription service during the quarter.

<u>Free cash flow</u><sup>4</sup> for the third quarter of 2009 was \$25.5 million compared to \$26.2 million in the third quarter of 2008 and \$26.3 million for the second quarter of 2009.

Cash provided by operating activities for the third quarter of 2009 was \$78.3 million compared to \$60.5 million for the third quarter of 2008 and \$75.3 million for the second quarter of 2009.

<sup>&</sup>lt;sup>1</sup> Gross margin is defined as revenues less cost of subscription and fulfillment expenses divided by revenues.

<sup>&</sup>lt;sup>2</sup> Subscriber acquisition cost is defined as the total marketing expense, which includes stock-based compensation for marketing personnel, on the Company's Consolidated Statements of Operations divided by total gross subscriber additions during the quarter.

<sup>&</sup>lt;sup>3</sup> Churn is defined as customer cancellations in the quarter divided by the sum of beginning subscribers and gross subscriber additions, divided by three months.

<sup>&</sup>lt;sup>4</sup> Free cash flow is defined as cash provided by operating activities and investing activities excluding the non-operational cash flows from purchases and sales of short-term investments and cash flows from investment in business.

#### **Business Outlook**

The Company's performance expectations for the fourth quarter of 2009 and full-year 2009 are as follows:

#### **Fourth-Quarter 2009**

- Ending subscribers of 12 million to 12.3 million, up from 11.6 million to 12 million
- Revenue of \$440 million to \$446 million, up from \$431 million to \$445 million
- GAAP net income of \$21 million to \$26 million, unchanged from prior guidance
- GAAP EPS of \$0.38 to \$0.47 per diluted share, up from \$0.36 to \$0.44 per diluted share

#### Full-Year 2009

- Ending subscribers of 12 million to 12.3 million, up from 11.6 million to 12 million
- Revenue of \$1.666 billion to \$1.672 billion, up from \$1.65 billion to \$1.67 billion
- GAAP net income of \$106 million to \$111 million, up from \$99 million to \$109 million
- GAAP EPS of \$1.82 to \$1.90 per diluted share, up from \$1.65 to \$1.82 per diluted share

## **Earnings Call**

The Netflix earnings call will be webcast today at 6:00 p.m. Eastern Time / 3:00 p.m. Pacific Time, and may be accessed at <a href="http://ir.netflix.com">http://ir.netflix.com</a>. The call will consist of prepared remarks, followed by a Q&A with questions submitted via email. Please email your questions to <a href="dcrawford@netflix.com">dcrawford@netflix.com</a>. The company will read the questions aloud on the call and respond to as many questions as possible. All media inquiries should be directed to Steve Swasey at (408) 540-3947or <a href="sswasey@netflix.com">sswasey@netflix.com</a>.

Following completion of the call, a replay of the webcast will be available at <a href="http://ir.netflix.com">http://ir.netflix.com</a>. The telephone replay of the call will be available from approximately 6:00 p.m. Pacific Time on October 22, 2009 through midnight on October 26, 2009. To listen to a replay, call (719) 457-0820, access code 6312456.

## **Use of Non-GAAP Measures**

Management believes that non-GAAP net income is a useful measure of operating performance because it excludes the non-cash impact of stock option accounting. In addition, management believes that free cash flow is a useful measure of liquidity because it excludes the non-operational cash flows from purchases and sales of short-term investments, cash flows from investment in business and cash flows from financing activities. However, these non-GAAP measures should be considered in addition to, not as a substitute for or superior to, net income and net cash provided by operating activities, or other financial measures prepared in accordance with GAAP. A reconciliation to the GAAP equivalents of these non-GAAP measures is contained in tabular form on the attached unaudited financial statements.

#### **About Netflix**

Netflix, Inc. is the world's largest online movie rental service, with more than 11 million subscribers. For only \$8.99 a month, Netflix members can instantly watch unlimited movies and TV episodes streamed to their TVs and computers and can receive unlimited DVDs delivered quickly to their homes. There are never any due dates or late fees. Netflix members can exchange DVDs as often as they want using a postage-paid return envelope. Members can choose from a vast selection of DVD titles and a growing library of movies and TV episodes that can be watched instantly. Netflix is partnering with leaders in consumer electronics to bring to market a range of devices that can instantly stream movies and TV episodes from Netflix directly to members' TVs. These devices currently include Blu-ray disc players and new Internet TVs from LG Electronics; Blu-ray disc players from Samsung; the Roku digital video player; Microsoft's Xbox 360 game console; TiVo digital video recorders; and, soon, Internet TVs from Sony and VIZIO. For more information, visit <a href="http://www.netflix.com/">http://www.netflix.com/</a>.

## **Forward-Looking Statements**

This press release contains certain forward-looking statements within the meaning of the federal securities laws, including statements regarding our subscriber growth, revenue, GAAP net income and earnings per share for the fourth quarter of 2009 and the full-year 2009. The forward-looking statements in this release are subject to risks and uncertainties that could cause actual results and events to differ, including, without limitation: our ability to attract new subscribers and retain existing subscribers, especially in the current uncertain economic environment; our ability to manage our subscriber acquisition cost as well as the cost of content delivered to our subscribers; fluctuations in consumer usage of our service; the continued availability of content on terms and conditions acceptable to us; maintenance and expansion of device platforms for instant streaming; the deterioration of the U.S. economy and its affect on online commerce or the filmed entertainment industry; conditions that effect our delivery through the U.S. Postal Service, including regulatory changes and postal rate increases; changes in the costs of acquiring DVDs or electronic content; consumer spending on DVDs and related products; disruption in service on our website or with our computer systems; competition and widespread consumer adoption of different modes of viewing in-home filmed entertainment. A detailed discussion of these and other risks and uncertainties that could cause actual results and events to differ materially from such forward-looking statements is included in our filings with the Securities and Exchange Commission, including our Annual Report on Form 10-K filed with the Securities and Exchange Commission on February 25, 2009. We undertake no obligation to update forward-looking statements to reflect events or circumstances occurring after the date of this press release.

Netflix, Inc. Consolidated Statements of Operations

(unaudited)

(in thousands, except per share data)

(in thousands, except per share data)	Three Months Ended					Nine Months Ended						
	September 30,		June 30, 2009**		September 30, 2008		September 30, 2009**		September 30, 2008			
		2002		2007		2000		2007		2000		
Revenues	\$	423,120	\$	408,509	\$	341,269	\$	1,225,727	\$	1,005,066		
Cost of revenues:												
Subscription		233,091		227,316		186,573		677,863		567,498		
Fulfillment expenses *		42,183		41,927		37,923		125,922		109,890		
Total cost of revenues		275,274		269,243		224,496		803,785		677,388		
Gross profit		147,846		139,266		116,773		421,942		327,678		
Operating expenses:												
Technology and development *		30,014		27,119		23,368		81,333		65,821		
Marketing *		58,556		46,231		49,217		167,029		144,096		
General and administrative *		11,543		13,252		11,742		37,809		38,900		
Gain on disposal of DVDs		(1,604)		(118)		(1,628)		(2,819)		(4,724)		
Total operating expenses		98,509		86,484		82,699	_	283,352		244,093		
Operating income		49,337		52,782		34,074		138,590		83,585		
Other income (expense):												
Interest expense on lease financing obligations		(674)		(674)		(677)		(2,018)		(1,781)		
Interest and other income (expense)		1,808		866		1,536		4,284		11,600		
Income before income taxes		50,471		52,974		34,933		140,856		93,404		
Provision for income taxes		20,330		20,531		14,562		55,909		33,110		
Net income	\$	30,141	\$	32,443	\$	20,371	\$	84,947	\$	60,294		
Net income per share:												
Basic	\$	0.54	\$	0.56	\$	0.34	\$	1.48	\$	0.98		
Diluted	\$	0.52	\$	0.54	\$	0.33	\$	1.43	\$	0.95		
Weighted average common shares outstanding:												
Basic		56,146		57,872		60,408		57,576		61,651		
Diluted		57,938		59,660		62,272		59,427		63,658		
*Stock-based compensation included in												
expense line items:												
Fulfillment expenses	\$	99	\$	102	\$	126	\$	321	\$	340		
Technology and development		1,169		1,190		950		3,430		2,795		
Marketing		452		458		460		1,353		1,424		
General and administrative		1,512		1,528		1,499		4,538		4,511		
Reconciliation of Non-GAAP Financial Measures												
(unaudited)												
Non-GAAP net income reconciliation:												
GAAP net income	\$	30,141	\$	32,443	\$	20,371	\$	84,947	\$	60,294		
Stock-based compensation		3,232		3,278		3,035		9,642		9,070		
Income tax effect of stock-based compensation		(1,302)		(1,272)		(1,266)		(3,833)		(3,298)		
Non-GAAP net income	\$	32,071	\$	34,449	\$	22,140	\$	90,756	\$	66,066		
Non-GAAP net income per share:												
Basic	\$	0.57	\$	0.60	\$	0.37	\$	1.58	\$	1.07		
Diluted	\$	0.55	\$	0.58	\$	0.36	\$	1.53	\$	1.04		
Weighted average common shares outstanding:												
Basic		56,146		57,872		60,408		57,576		61,651		
Diluted		57,938		59,660		62,272		59,427		63,658		
		2.,,20		27,000		,2		,		22,023		

<sup>\*\*</sup>Certain prior period amounts have been reclassified to conform to current period presentation.

# Netflix, Inc. Consolidated Balance Sheets

(unaudited)

(in thousands, except share and par value data)

	As of						
	Sep	otember 30,	December 31,				
		<u>2009</u>	<u>2008</u>				
Assets							
Current assets:							
Cash and cash equivalents	\$	55,717	\$	139,881			
Short-term investments		99,745		157,390			
Prepaid expenses		11,947		8,122			
Prepaid revenue sharing expenses		10,671		18,417			
Current content library, net		32,937		18,691			
Deferred tax assets		5,706		5,617			
Other current assets		18,239		13,329			
Total current assets		234,962		361,447			
Content library, net		104,539		98,547			
Property and equipment, net		122,119		124,948			
Deferred tax as sets		17,244		22,409			
Other assets		13,267		10,595			
Total assets	\$	492,131	\$	617,946			
Liabilities and Stockholders' Equity							
Current liabilities:							
Accounts payable	\$	93,451	\$	100,344			
Accrued expenses		29,606		31,394			
Current portion of lease financing obligations		1,342		1,152			
Deferred revenue		79,123		83,127			
Total current liabilities		203,522		216,017			
Lease financing obligations, excluding current portion		36,940		37,988			
Other liabilities		19,467		16,786			
Total liabilities		259,929		270,791			
Stockholders' equity:							
Common stock, \$0.001 par value; 160,000,000 shares authorized							
at September 30, 2009 and December 31, 2008; 54,642,694 and							
58,862,478 issued and outstanding at September 30, 2009 and							
December 31, 2008, respectively		64		62			
Additional paid-in capital		378,549		338,577			
Treasury stock at cost (9,144,939 and 3,491,084 shares at							
September 30, 2009 and December 31, 2008, respectively)		(340,362)		(100,020)			
Accumulated other comprehensive income, net		552		84			
Retained earnings		193,399		108,452			
Total stockholders' equity		232,202		347,155			
Total liabilities and stockholders' equity	\$	492,131	\$	617,946			

Netflix, Inc. Consolidated Statements of Cash Flows

(unaudited) (in thousands)

	Three Months Ended					Nine Months Ended				
	September 30, June		June 30,	30, September 30,		September 30,		September 30,		
	2009		2009		2008		2009		2008	
Cash flows from operating activities:										
Net income	\$ 30,141	\$	32,443	\$	20,371	\$	84,947	\$	60,294	
Adjustments to reconcile net income to net cash										
provided by operating activities:										
Depreciation and amortization of property, equipment and intangibles	9,618		9,013		8,643		27,806		23,313	
Amortization of content library	56,690		53,235		47,596		159,229		162,178	
Amortization of discounts and premiums on investments	126		119		122		439		438	
Stock-based compensation expense	3,232		3,278		3,035		9,642		9,070	
Excess tax benefits from stock-based compensation	(1,600)	)	(3,815)		(1,093)		(9,099)		(4,467)	
Loss (gain) on disposal of property and equipment	-		110		(1)		254		101	
(Gain) loss on sale of short-term investments	(984)	)	101		494		(1,455)		(3,748)	
Gain on disposal of DVDs	(2,491)	)	(506)		(3,205)		(5,030)		(9,856)	
Deferred taxes	(71)	)	5,404		(3,894)		4,710		(7,255)	
Changes in operating assets and liabilities:										
Prepaid expenses and other current assets	7,625		(8,845)		(7,022)		(1,611)		(15,219)	
Content library	(9,998)	)	(9,343)		(5,773)		(41,432)		(37,167)	
Accounts payable	(13,173)	)	(6,549)		(744)		(11,150)		15,028	
Accrued expenses	2,175		(234)		4,730		6,272		(1,994)	
Deferred revenue	(1,372)	)	(128)		(1,989)		(4,004)		(5,768)	
Other assets and liabilities	(1,607)	)	1,019		(775)		(272)		6,989	
Net cash provided by operating activities	78,311		75,302		60,495		219,246		191,937	
Cash flows from investing activities:	-									
Purchases of short-term investments	(21,006)	)	(28,769)		(22,950)		(102,159)		(180,841)	
Proceeds from sale of short-term investments	85,904		7,832		50,004		130,669		245,440	
Proceeds from maturities of short-term investments	3,480		26,175		605		30,985		2,170	
Purchases of property and equipment	(9,994)		(6,933)		(9,226)		(23,499)		(36,319)	
Acquisitions of intangible asset	- 1		-		(62)		(200)		(1,062)	
Acquisitions of content library	(46,273)	)	(43,224)		(28,828)		(135,996)		(124,554)	
Proceeds from sale of DVDs	3,345		1,159		3,787		7,230		13,673	
Investment in business	-		-		-		-		(6,000)	
Other assets	134		11		3		143		31	
Net cash provided by (used in) investing activities	15,590		(43,749)		(6,667)	_	(92,827)	_	(87,462)	
Cash flows from financing activities:			( - ) /	-	(-,,	_	(- )/	_	(, - ,	
Principal payments of lease financing obligations	(294)	)	(295)		(234)		(858)		(586)	
Proceeds from issuance of common stock	2,725		9,778		2,576		26,092		15,642	
Excess tax benefits from stock-based compensation	1,600		3,815		1,093		9,099		4,467	
Repurchases of common stock	(129,686)		(72,511)		(90,028)		(244,916)		(189,913)	
Net cash used in financing activities	(125,655)		(59,213)	_	(86,593)	_	(210,583)	_	(170,390)	
Net decrease in cash and cash equivalents	(31,754)		(27,660)	_	(32,765)	_	(84,164)	_	(65,915)	
Cash and cash equivalents, beginning of period	87,471	,	115,131		144,289		139,881		177,439	
Cash and cash equivalents, end of period	\$ 55,717	- \$	87,471	\$	111,524	\$	55,717	\$	111,524	
cash and cash equivalents, end of period	Φ 33,717	= =	07,471	Ψ	111,324	Ψ	33,717	Ψ	111,324	
Non-GAAP free cash flow reconciliation:										
Net cash provided by operating activities	\$ 78,311	\$	75,302	\$	60,495	\$	219,246	\$	191,937	
Purchases of property and equipment	(9,994)		(6,933)	-	(9,226)	7	(23,499)	-	(36,319)	
Acquisitions of intangible asset	-	,	-		(62)		(200)		(1,062)	
Acquisitions of content library	(46,273)	)	(43,224)		(28,828)		(135,996)		(124,554)	
Proceeds from sale of DVDs	3,345		1,159		3,787		7,230		13,673	
Other assets	134		1,137		3,767		143		31	
Non-GAAP free cash flow	\$ 25,523		26,315	\$	26,169	\$	66,924	\$	43,706	
TON STAR HOU MIDH HOW	- 20,023	<u>Ψ</u>	20,010	4	20,107	Ψ	55,727	Ψ.	.5,700	

Netflix, Inc. Consolidated Other Data

(unaudited)

(in thousands, except percentages, average monthly revenue per paying subscriber, average monthly gross profit per paying subscriber and subscriber acquisition cost)

	As of / Three Months Ended								
	September 30, June 30,			une 30,	September 30,				
	, 1	<u> 2009</u>		<u>2009</u>		<u>2008</u>			
Subscriber information:									
Subscribers: beginning of period		10,599		10,310		8,411			
Gross subscriber additions: during period		2,180		1,936		1,528			
Gross subscriber additions year-to-year change		42.7%		39.9%		17.8%			
Gross subscriber additions quarter-to-quarter sequential change	e	12.6%		(19.8%)		10.4%			
Less subscriber cancellations: during period		(1,670)		(1,647)		(1,267)			
Subscribers: end of period		11,109		10,599		8,672			
Subscribers year-to-year change		28.1%		26.0%		23.4%			
Subscribers quarter-to-quarter sequential change		4.8%		2.8%		3.1%			
Free subscribers: end of period		274		224		182			
Free subscribers as percentage of ending subscribers		2.5%		2.1%		2.1%			
Paid subscribers: end of period		10,835		10,375		8,490			
Paid subscribers year-to-year change		27.6%		26.0%		24.0%			
Paid subscribers quarter-to-quarter sequential change		4.4%		2.6%		3.1%			
Average monthly revenue per paying subscriber	\$	13.30	\$	13.29	\$	13.60			
Average monthly gross profit per paying subscriber	\$	4.65	\$	4.53	\$	4.65			
Churn		4.4%		4.5%		4.2%			
Subscriber acquisition cost	\$	26.86	\$	23.88	\$	32.21			
Margins:									
Gross margin		34.9%		34.1%		34.2%			
Operating margin		11.6%		13.0%		10.0%			
Net margin		7.1%		7.9%		6.0%			
Expenses as percentage of revenues:									
Technology and development		7.1%		6.6%		6.8%			
Marketing		13.8%		11.3%		14.4%			
General and administrative		2.7%		3.2%		3.4%			
Gain on disposal of DVDs		(0.3%)		0.0%		(0.4%)			
Total operating expenses		23.3%		21.1%		24.2%			
Year-to-year change:									
Total revenues		24.0%		21.0%		16.1%			
Subscription		24.9%		17.3%		14.0%			
Fulfillment expenses		11.2%		15.4%		23.3%			
Technology and development		28.4%		22.2%		29.0%			
Marketing		19.0%		15.6%		0.1%			
General and administrative		(1.7%)		(1.2%)		(8.7%)			
Gain on disposal of DVDs		(1.5%)		(94.8%)		(29.5%)			
Total operating expenses		19.1%		17.9%		6.3%			
1 O I									