

SHAREHOLDER.COM BENEFITS

SHAREHOLDER.COM BENEFITS

NO HUMAN INTERVENTION vs LIVE OPERATORS

-- Shareholder.com does not believe any human intervention is acceptable when it comes to highly confidential information such as this. We have had a few clients that have worked with our competition and there was an incident with a complaint where the information was filled with errors or the confidential information was passed outside the firm when the employee was dismissed on the same day. Such information that is both timely and at times, market-moving, should never get in the hands of a volatile call center that may not fully understand the terms of the complaints.

--Shareholder.com does not use LIVE operators and utilizes an error free, call center free voicemail system.

SHAREHOLDER.COM PROVIDES 3 WAYS AN EMPLOYEE CAN SUBMIT A COMPLAINT

-- Shareholder.com has three unique, confidential ways for an employee to submit a concern: EMAIL, WEB, VOICEMAIL submissions

SHAREHOLDER.COM's BACK END

(Message Management tool) is used by some of the largest clients in the world such as Microsoft, Yahoo, Johnson & Johnson and many others. It is considered the most robust and secure back end system in the world. This backend system is where your messages will be sorted and stored for your security. This is also where the audit committee can access the submissions and deal with them directly.

SHAREHOLDER.COM CONTINUES TO UPGRADE its service...

-- Some new upgrades to our system over the next 60 days include:

- 1) Allowing employees to choose from a drop down menu (web submission) or prompt (voicemail) to submit different types of complaints. It may even allow the employee to answer questions so it can be more specific
- 2) Allowing employees to submit attachments via fax, mail, email or web for documentation of the complaint. This is NOT AVAILABLE WITH ANY OTHER PROVIDER and is impossible to do anonymously in-house without a third-party.

SHAREHOLDER.COM has a two way communication tool that allows the employee and audit committee member to continually discuss the complaint back and forth with complete anonymity. No LIVE OPERATOR system can truly be anonymous when the employee feels he/she is speaking to an operator and is told not to tell the operator the name of the company. The employee may feel hesitant to talk to someone live and may feel too inhibited in leaving the message.