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Langley Federal Credit Union Attributes Symitar Selection to Vast Integration Potential

\$2.3 billion credit union selects Episys as strategic long-term partner for added connectivity, customization opportunity

MONETT, Mo., May 23, 2017 /PRNewswire/ -- Jack Henry & Associates, Inc. (NASDAQ:JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its [Symitar](#)[®] division announced today that Langley Federal Credit Union has selected the Symitar [Episys](#)[®] core system for in-house processing.

Newport News, Va.-based Langley Federal Credit Union was growing at a rate that required more system and process automation, greater operational efficiency, and additional flexibility from its core partner. The credit union consulted with its peer group and found that Symitar's reputation for service and integration capabilities were unmatched.

Deb Vollmer, senior vice president of Langley Federal Credit Union, said, "We need to know that when our credit union is looking for best-in-class solutions to supplement or enhance current offerings, our core provider will support that. Symitar has mastered third-party integrations to Episys. With this system, our credit union will have a vast choice of integrated vendors, and we can trust that connections can be built where they don't yet exist."

Vollmer is also excited about the opportunities available with PowerOn[®], stating, "The ability to adapt and customize the core to our specific requirements can give us the freedom to create and configure workflows that best fit our needs."

PowerOn uses open, common programming protocols within the solution for maximum flexibility. All changes are made within the structure and protection of the core system, but independent of the core code. The credit union also selected to implement Symitar's Advanced Reporting for Credit Unions[™] for business intelligence and analytics, Episys Data Store[™] for near real-time analysis and reporting, and *JhaEnterprise Workflow*[™] for automated multi-step business processes. Together, these solutions will simplify operations as well as streamline data usage, management, and reporting.

Ted Bilke, president of Symitar, said, "Langley Federal Credit Union understands that with Episys, they can find the best complementary solutions for the credit union without limitation, while continuing to push the boundaries of what their core can also do. The core system must be flexible and supportive of changing industry influences and banking preferences, something we are excited to partner with Langley on in the years to come."

About Symitar

Symitar, a division of Jack Henry & Associates, Inc. (NASDAQ:JKHY), is a leading provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.[®] (NASDAQ: JKHY) is a leading provider of computer systems and electronic payment solutions primarily for financial services organizations. Its solutions serve more than 10,000 customers nationwide, and are marketed and supported through three primary brands. **Jack Henry Banking**[®] supports banks ranging from community banks to multi-billion dollar institutions with information processing solutions. **Symitar**[®] is a leading provider of information processing solutions for credit unions of all sizes. **ProfitStars**[®] provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. Additional information is available at www.jackhenry.com.

Statements made in this news release that are not historical facts are forward-looking information. Actual results may differ materially from those projected in any forward-looking information. Specifically, there are a number of important factors that could cause actual results to differ materially from those anticipated by any forward-looking information. Additional information on these and other factors, which could affect the Company's financial results, are included in its Securities and Exchange Commission (SEC) filings on Form 10-K, and potential investors should review these statements. Finally, there

may be other factors not mentioned above or included in the Company's SEC filings that may cause actual results to differ materially from any forward-looking information.

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