

March 2, 2017

j2 Global® Receives Six 2017 Stevie® Awards for Outstanding Sales, Support and Customer Service

Top Awards Honor the Campaigner® Sales Team and j2's Contact Center and Customer Service Teams

LOS ANGELES--(BUSINESS WIRE)-- j2 Global, Inc. ("j2") (NASDAQGS: JCOM), today announced that its Campaigner Email Marketing brand sales team has won a Gold, Silver and Bronze Stevie Award in the telecommunications category for Sales Operations Professional of the Year, Sales Distinction of the Year - Services, and Sales Growth Achievement of the Year, respectively during the 11th annual <u>Stevie Awards for Sales & Customer Service</u>. In addition, j2's global customer and support teams which cover Campaigner, eFax®, eVoice® and other j2 brands, garnered two silver and one bronze awards for Contact Center of the Year, Customer Service Department of the Year, and Front Line Service Team of the Year in both technology and telecommunications.

"To be so highly rewarded with six awards this year, in addition to our recent 2017 People's Choice Award for Favorite Customer Service, continues to be a testament to the hard work, dedication and excellent service that each and every member of the j2 Global support and Campaigner sales team is committed to providing year-round to our customers," said Hemi Zucker, CEO, j2 Global, Inc. "The fact that we have achieved this level of recognition four years running demonstrates our constant commitment to offer industry-leading customer care."

"The Stevie Awards for Sales & Customer Service continues to be among the most competitive and fastest-growing of our awards programs," said Michael Gallagher, founder and president of the Stevie Awards. "The growth of the program illustrates the importance of the functions highlighted — sales, business development and customer service — to successful enterprises of all types, and how integral recognition in these domains are to building and maintaining corporate reputations."

The Stevie Awards for Sales & Customer Service are the world's top honors for customer service, contact center, business development and sales professionals. The Stevie Awards organizes several of the world's leading business awards programs including the prestigious American Business Awards SM and International Business Awards SM.

The awards were presented during a gala banquet on Friday, February 24 at Caesars Palace in Las Vegas, Nevada. More than 650 executives from around the world attended.

More than 75 members of several specialized judging committees determined the Gold, Silver and Bronze Stevie Award placements from among the Finalists during final judging earlier this month. Finalists were determined by another 77 judges.

Details about the Stevie Awards for Sales & Customer Service and the list of Stevie winners in all categories are available at www.StevieAwards.com/sales.

About j2 Global

j2 Global, Inc. (NASDAQ: JCOM) provides Internet services through two segments: Business Cloud Services and Digital Media. The Business Cloud Services segment offers Internet fax, virtual phone, unified communications, hosted email, email marketing, online backup and CRM solutions. It markets its services principally under the brand names eFax®, eVoice®, Onebox®, <a href="mailto:FuseMail®, Campaigner®, <a href="mailto:KeepltSafe®, Livedrive® and <a href="mailto:LiveVault®, and operates a messaging network spanning 50 countries on six continents. The Digital Media segment offers technology, gaming, lifestyle and healthcare content through its digital properties, which include PCMag, IGN, AskMen, Speedtest, Offers, ExtremeTech, Geek, Toolbox, Techbargains, <a href="mailto:emailto

About The Stevie Awards

Stevie Awards are conferred in seven programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards, The International Business Awards, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 10,000

entries each year from organizations in more than 60 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at www.StevieAwards.com.

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