



## TurboTax 2011 Now Offers Free Live Tax Advice

### Free One-On-One Expert Tax Advice Delivers Total Confidence Your Taxes are Done Right

SAN DIEGO--(BUSINESS WIRE)-- TurboTax for 2011 now offers free one-on-one [tax advice](#), giving taxpayers unparalleled ease, accuracy and confidence when preparing their tax returns. Whether it's by phone or live chat, taxpayers can easily get answers to their tax questions from an experienced tax professional — for free!

TurboTax, the nation's leading [tax software](#) from Intuit Inc. (Nasdaq:INTU), guides customers through their return step by step, helping them claim every tax deduction and credit they deserve so they can be confident they get their biggest possible refund, guaranteed.

### Free One-On-One Expert Tax Advice

New for 2011, TurboTax offers free access to its "Ask a Tax Expert" service. This gives taxpayers personalized answers to their tax questions from an experienced tax professional by phone or live chat, so they feel even more confident that their taxes are done right.

"We're focused on making it even easier for taxpayers to get their maximum refund," said Dan Maurer, general manager of TurboTax. "Each year, many Americans needlessly overpay someone else to do their [taxes](#). This year, TurboTax will provide free one-on-one expert tax advice, giving those that need it the confidence that their tax return is done right."

TurboTax tax experts are highly qualified U.S. based IRS-Enrolled Agents, CPAs or tax attorneys with extensive knowledge in tax law and tax return preparation. Available daily from 5 a.m. to 9 p.m. PT, the free ["Ask a Tax Expert"](#) service is accessible through all TurboTax desktop, online and mobile offerings.

Making it even easier for taxpayers to get their biggest possible refund, TurboTax 2011:

- Guides taxpayers step-by-step through their tax return, getting them every deduction and credit they deserve. New improvements make it simpler to quickly enter personal information and claim important deductions and credits, such as dependents or the Earned Income Tax Credit, which could be worth as much as \$5,751 per family.
- Transfers information automatically from more than 400,000 employers, banks and financial institutions. Customers gain immediate access to essential tax information, dramatically reducing data entry and making tax preparation easier and more accurate.
- Offers more ways for customers to quickly get their tax refunds. Free IRS electronic filing gives taxpayers an easy and fast way to receive their federal tax refunds — in as little as seven days with direct deposit. No other tax service or software can get taxpayers their refund faster. Customers can also put their refund on the [TurboTax Prepaid Visa® Card](#).
- Makes it even easier for customers to stay informed even after they file by offering them the option to receive updates on their e-file status via text messages. In addition, any taxpayer who e-files their tax return can track the status of their federal refund with MyTaxRefund, a free app available for [iPhone](#) and [Android](#).

### Mobile Makes it Easier

TurboTax mobile apps make it easy for customers to estimate their taxes, prepare and e-file their return and track their tax refund. TurboTax offers the nation's only start-to-finish tax apps that enable people to prepare and e-file a federal and state tax return directly from a mobile device. [TurboTax SnapTax](#), designed for taxpayers with simple returns (1040EZ), lets customers snap a photo of their W-2, answer a few simple questions, review for accuracy and e-file from an iPhone or Android in minutes. Taxpayers who want more guidance can choose to prepare and e-file their taxes with [TurboTax for the iPad](#), which combines the ease and accuracy of TurboTax with the convenience and portability of the iPad. TurboTax apps for 2011 will be available in January.

### Pricing and Availability

TurboTax Online pricing starts at free for simple federal tax returns. All TurboTax Online federal and state products include e-filing at no additional cost and are now available at <http://www.TurboTax.com>.

TurboTax 2011 desktop products start at \$29.95, including preparation and [e-filing](#) for up to five federal returns, and are available at retail stores or direct from TurboTax.

### **About TurboTax**

TurboTax is the nation's No. 1 rated, best-selling, do-it-yourself [tax preparation software](#). Available on desktop, online and mobile, TurboTax helps more than 23 million people a year easily and accurately claim every deduction and credit they're entitled to, so they get their biggest [tax refund](#) possible. For more information, visit the [TurboTax press room](#).

### **About Intuit**

Intuit Inc. is a leading provider of business and financial management solutions for small and mid-sized businesses; financial institutions, including banks and credit unions; consumers and accounting professionals. Its flagship products and services, including QuickBooks®, Quicken® and TurboTax®, simplify small business management and payroll processing, personal finance, and tax preparation and filing. ProSeries® and Lacerte® are Intuit's leading tax preparation offerings for professional accountants. Intuit Financial Services helps banks and credit unions grow by providing on-demand solutions and services that make it easier for consumers and businesses to manage their money.

Founded in 1983, Intuit had annual revenue of \$3.9 billion in its fiscal year 2011. The company has approximately 8,000 employees with major offices in the United States, Canada, the United Kingdom, India and other locations. More information can be found at [www.intuit.com](http://www.intuit.com).

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