INTERACTIVE INTELLIGENCE

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Interactive Intelligence to Announce Third-Quarter 2012 Financial Results

INDIANAPOLIS--(BUSINESS WIRE)-- Interactive Intelligence Group Inc. (Nasdaq: ININ), a global provider of unified IP business communications solutions, will issue its third-quarter financial results for the period ended Sept. 30, 2012 on Thursday, Nov. 1, 2012 after the market closes.

Interactive Intelligence will host a conference call Nov. 1, 2012 at 4:30 p.m. Eastern time (EDT), featuring the company's founder and CEO, Dr. Donald E. Brown, and its CFO, Stephen R. Head. A live Q&A session will follow opening remarks.

To access the teleconference, dial 1.877.324.1969 at least five minutes prior to the start of the call. Ask for the teleconference by the following name: "Interactive Intelligence third-quarter earnings call."

The teleconference will also be broadcast live on the company's investor relations' page at http://investors.inin.com/. An archive of the teleconference will be posted following the call at the same URL.

About Interactive Intelligence

Interactive Intelligence Group Inc. (Nasdaq: ININ) is a global provider of contact center automation, unified communications, and business process automation software and services. The company's unified IP business communications solutions, which can be deployed on-premises or via the cloud, are ideal for industries such as financial services, insurance, outsourcers, collections, and utilities. Interactive Intelligence was founded in 1994 and has more than 4,500 customers worldwide. The company is among Forbes Magazine's 2011 Best Small Companies in America and Software Magazine's 2011 Top 500 Global Software and Service Providers. It employs more than 1,000 people and is headquartered in Indianapolis, Indiana. The company has offices throughout North America, Latin America, Europe, Middle East, Africa and Asia Pacific. Interactive Intelligence can be reached at +1 317.872.3000 or info@inin.com; on the Net: www.inin.com.

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