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Fiserv Achieves HITRUST CSF Certification to Mitigate Risk in Third-Party Privacy, Security and Compliance

Certification validates Fiserv is committed to meeting key health care regulations and protecting sensitive private health care information

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today it earned Certified status for information security by the Health Information Trust (HITRUST) Alliance. Fiserv is one of the first organizations to achieve a HITRUST certification via the SOC2+ Standard, recognizing it meets key health care regulations and requirements for protecting and securing sensitive private health care information.

As a global leader serving more than 40 health care insurance companies, Fiserv offers the cost efficiencies and expertise associated with working with a strong, single-source provider. Fiserv solutions for health care insurance companies include health care member communications via members' preferred platform and multichannel billing and payment services.

"The HITRUST Common Security Framework (CSF) has become the information protection framework for the health care industry, and the CSF Assurance program is bringing a new level of effectiveness and efficiency to third-party assurance," said Ken Vander Wal, Chief Compliance Officer, HITRUST. "Fiserv ensures health care providers' customers' private information is kept confidential while giving them the best possible experience."

HITRUST CSF Certified status confirms Fiserv appropriately secures and protects health care information across its Output Solutions business data processing and production centers located in Stafford, TX; Austin, TX; Indianapolis; and Saint Louis, MO, which support its health care clients.

"Health care consumers want assurances that their confidential health information is fully secure, while expecting the same flexibility of choice in billing and payment interactions they value from other service providers," said Cliff Skelton, president, Output Solutions, Fiserv. "In addition to our broad expertise and industry experience, achieving HITRUST CSF certification - the gold-standard - demonstrates our leadership and commitment to the robust security and compliance programs required in the industries we serve."

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [fiserv.com](#).

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World's Most Admired Companies® for four consecutive years, ranking first in its category for innovation in 2016 and 2017. For more information, visit [fiserv.com](#).

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