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## Hellenic Bank to Transform Payments Platform with Fiserv

*Dovetail payment solution selected by the bank supports SWIFT, Target2, and SEPA credit transfers*

LONDON & BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that one of the Mediterranean region's most innovative banks, Hellenic Bank, has selected Fiserv to help further the bank's digital transformation through a new payments platform.

Hellenic Bank will implement the Dovetail payment solution from Fiserv as part of their overarching digitalization strategy. It will enable them, as a systemically important bank in a growing economy, to offer new products and services more quickly to an expanding client base and to deliver on the bank's vision of being seen as a trusted innovative partner that provides excellent service and understandable products.

"To build on our position as a modern and innovative bank, we needed a proven payments platform that could not only address our immediate needs, including the optimization of our payments processes and resources, but also our future payment initiatives," said Phivos Leontiou, Head Group Operations, Hellenic Bank. "Fiserv is the right choice given their best-in-class solutions, track record of delivery excellence and long-term partnership approach."

"Banks across Europe are in a race to modernize to keep pace with changing market needs and customer demands," said Martin Coen, senior vice president, Billing and Payments Group, Fiserv. "The Dovetail payment solution will provide Hellenic Bank with the agility and flexibility required to enhance customer offerings, enabling them to add new functionalities as the market evolves, while ensuring the operational resilience essential for payments."

The Dovetail payment solution is a single comprehensive platform that can be used to process a broad range of payment types. The solution supports immediate settlement, deferred settlement, and instant payment types as well as SWIFT and ISO 20022 messaging. Its modular architecture allows financial institutions to build progressively from legacy systems to a fully digital future. The solution is offered by Fiserv as a result of its recent acquisition of Dovetail Group Limited.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [fiserv.com](#).

### About Hellenic Bank

Hellenic Bank is one of the leading financial institutions in Cyprus and one of the systemic banks directly supervised by ECB, providing Businesses and Financial Institutions with a full spectrum of banking products and services. Hellenic Bank is currently at the forefront of financing the recovery and transformation of the island's most important industries and is regarded as Cyprus's key agent capitalizing on its high liquidity levels.

The Bank's success is based on the customer-centric service provided by its staff, the wide range of products and services it offers and the use of advanced information and control systems. Simultaneously it is jumping the innovation queue and leading the way in technological transformation and banking digitalization.

### About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World's Most Admired Companies® for four consecutive years, ranking first in its category for innovation in 2016 and 2017. For more information, visit [fiserv.com](#).

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