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Putnam-Greene Financial Corporation Chooses Fiserv for Its Strong Service and Focus on the Financial Experience

Four-bank holding company selects a full range of Fiserv solutions to simplify vendor management and create a better, more consistent customer experience

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that Putnam-Greene Financial Corporation, a \$510 million bank holding company headquartered in Eatonton, Georgia, has selected Fiserv as its new technology partner. The organization was looking for a partner with a strong focus on service and a wide breadth of innovative technology.

"The level of service from all members of the Fiserv team has been impressive. They continue to be very responsive and helpful," said Chip Benton, president, Putnam-Greene Financial Corporation. "During the decision process, we spoke with several other Fiserv clients of various asset sizes, and we heard nothing but good comments about the software and the people. This is highly unusual in such a complicated industry. We have tremendous confidence in Fiserv."

The bank chose the Precision[®] core account processing platform from Fiserv and is moving to an outsourced account processing model for the first time. According to Benton, the move will help bank staff sleep better at night.

"Many things come across a bank president's desk every day. I appreciate the ability to hand off something this important to a proven team," said Benton. "It will help our staff and me focus on priorities more directly tied to profitability."

The bank is implementing a range of solutions from Fiserv, including Retail Online[™] and Business Online[™] for consumer and business online banking, CheckFree[®] RXP[®] and CheckFree Small Business for consumer and business bill pay and a range of item processing and EFT solutions. This single-vendor approach can be more appealing to regulators and simplifies regulatory reporting. Integration between the various systems will also help speed processes and streamline workflows throughout the four chartered banks.

"There's significant focus right now on creating a new kind of banking experience that resonates with the way people live today," said Byron Vielehr, group president, Depository Institution Services, Fiserv. "Putnam-Greene Financial Corporation is delivering on their customer's expectations by creating an integrated digital experience, while also streamlining processes to allow the bank's staff to spend more time with customers."

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [fiserv.com](#).

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE[®] 500 and has been named among the FORTUNE Magazine World's Most Admired Companies[®] for four consecutive years, ranking first in its category for innovation in 2016 and 2017. For more information, visit [fiserv.com](#).

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