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## Six \$1B-plus Credit Unions Grow with Fiserv, Extend Long-Term Core Account Processing Relationships

*Credit unions select the DNA account processing platform and other solutions to increase efficiency, strengthen commercial capabilities and create unique member experiences*

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that six credit unions with assets of \$1 billion or more have extended and expanded their relationships with Fiserv. Each of the credit unions has selected DNA<sup>®</sup>, a flexible, open architecture account processing platform, and will leverage DNA along with a variety of integrated surround solutions from Fiserv to meet their own unique goals.

The credit unions, all of which have been Fiserv clients for at least 20 years, include:

- | Army Aviation Federal Credit Union (\$1.17B in assets), based in Daleville, Alabama;
- | Centra Credit Union (\$1.36B in assets), based in Columbus, Indiana;
- | Collins Community Credit Union (\$1.08B in assets), based in Cedar Rapids, Iowa;
- | FORUM Credit Union (\$1.3B in assets), based in Fishers, Indiana;
- | Franklin Mint Federal Credit Union (\$1B in assets), based in Broomall, Pennsylvania;
- | General Electric Credit Union (\$2.8B in assets), based in Cincinnati, Ohio

"Fiserv is proud to continue long-standing relationships that have grown based on trust and a continued focus on our clients' success," said Vincent Brennan, president, Credit Union Solutions, Fiserv. "As credit unions grow and change over time their technology requirements often change as well. We're committed to delivering the solutions, insights and support that enable credit unions to compete effectively and excel at every stage of their evolution."

[Army Aviation Center Federal Credit Union](#) (AACFCU) has been a Fiserv client for more than 20 years. The credit union selected DNA and other solutions from Fiserv to automate manual processes, get products to market faster and gain the benefits of a modern platform with built-in capabilities that eliminate the need for customization or adding staff.

"We looked at four systems, and DNA was the best and most complete solution," said Todd Peeples, CIO, AACFCU. "DNA doesn't require a lot of manpower or add-on products to fit our needs for today and into the future."

[Centra Credit Union](#), which has utilized a Fiserv core platform since 1981, selected DNA and other solutions from Fiserv, including Architect for digital banking for businesses and consumers. These new solutions will help Centra compete against much larger financial institutions as it continues to grow its mortgage and commercial lending portfolios.

"Fiserv enables us to be more efficient, bring products to market more quickly, and integrate solutions from Fiserv and third-parties to improve the overall banking experience for our members," said Norb Adrian, CIO, Centra Credit Union.

[Collins Community Credit Union](#) has been a Fiserv client for more than 30 years. The credit union was looking for a technology upgrade that would enable it to grow its commercial and mortgage lending businesses, provide a single platform for all of its digital banking channels, and enhance overall member service.

Collins Credit Union selected DNA for its open architecture and built-in commercial and mortgage servicing capabilities, along with an array of integrated solutions from Fiserv including Architect for digital banking.

[FORUM Credit Union](#), which has been on a Fiserv core platform since 1977, has been running two independent core systems for the retail and commercial sides of the credit union, along with several of its own solutions including retail home

banking and customer relationship management (CRM) applications. The credit union selected DNA and additional solutions from Fiserv - including DNAweb™ for Business and tMagic™ teller capture - to streamline operations, unify its retail and commercial lines of business on one platform, and provide a modern technology architecture for developing applications.

"DNA has enabled us to combine several systems into one," said Cameron Piercefield, Chief Technology & Risk Officer, FORUM Credit Union. "DNA gives us greater efficiency, better visibility and reporting, simpler training and easier maintenance. We looked at several systems, and our leadership team was unanimous in selecting DNA - there was no second guessing."

[Franklin Mint Federal Credit Union](#) has utilized a Fiserv core platform since 1981. The credit union is focused on enhancing the services it provides to its commercial and business members while continuing to provide financial wellness and education for all members. The credit union selected DNA along with a range of solutions from Fiserv to increase operational efficiency through improved automation and workflows, take advantage of built-in commercial capabilities, and gain a 360-degree view of member relationships. The credit union also selected Sentry<sup>SM</sup> infrastructure services and data recovery services from Fiserv.

"The automation and workflow that DNA provides will boost efficiency, cut down on errors and eliminate a lot of time-consuming tasks," said Cindy Wanamaker, SVP/COO, Franklin Mint Federal Credit Union. "The technology from Fiserv will allow our staff to focus on building relationships and helping members with their rapidly evolving digital and commercial needs."

[General Electric Credit Union](#) (GECU) has been on a Fiserv core platform for more than 35 years. The credit union selected DNA and additional solutions from Fiserv to support continued growth in its indirect, commercial and retail lines of business. Key factors in GECU's decision were the open architecture, built-in commercial capabilities, extensive integration and strong solution support offered by DNA, which will help GECU meet its objectives of delivering superior products and an outstanding member experience.

"As a long-time client we value the intellectual capital and technology leadership Fiserv provides," said Timothy Ballinger, President and Chief Executive Officer, General Electric Credit Union. "Fiserv understands and supports our mission to improve our members' financial lives."

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise. DNA is the first open, core banking platform built for collaboration and has been [recognized by industry-leading analysts](#) for its technology, user experience and breadth of functionality.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [fiserv.com](http://fiserv.com).

#### **Additional Resources:**

- | DNA from Fiserv - [www.fiserv.com/dna-cu](http://www.fiserv.com/dna-cu)

#### **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World's Most Admired Companies® for four consecutive years, ranking first in its category for innovation in 2016 and 2017. For more information, visit [fiserv.com](http://fiserv.com).

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