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De Surinaamsche Bank Expands Relationship with Fiserv to Upgrade Core Banking Platform and Add New Digital Banking Capabilities

Fiserv to enable online and mobile banking for retail and commercial customers

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that De Surinaamsche Bank (DSB), the largest commercial bank in Suriname, has extended and expanded its long-standing relationship with Fiserv. DSB will implement DigitalAccess from Fiserv to enable online and mobile banking for retail and commercial customers. In addition, the bank is upgrading to the latest version of the Signature[®] core banking platform.

DSB offers retail banking, corporate banking and Suritrust for Asset Management in Suriname. The bank chose to upgrade and implement new Fiserv solutions to create a flexible banking environment that provides them with a single view of the customer to quickly and effectively respond to the needs of both their retail and corporate customers.

"We chose to expand our relationship with Fiserv and enhance our digital offering to keep pace with changing client needs and enable the bank to grow. Our retail banking clients will now have access to the latest mobile banking technology, and our corporate clients will have access to a digital banking service designed specifically for corporate use," said Sigmund Proeve, Chief Executive Officer, De Surinaamsche Bank. "The new technology upgrades also will help create efficiencies and save resources on daily tasks for our staff."

DigitalAccess offers a multi-channel, readily deployable solution that provides a rich digital banking platform delivered on any device from desktops to smartphones and tablets. Corporate customers of DSB will have access to a mobile solution for banking for the first time, giving them anytime, anywhere access to manage their business when and where it best fits their lives.

"DSB is listening to its customers, and taking steps to enable them to manage their finances when and where they want. The bank's investments provide multi-channel services that make life easier for its customers," said René Salazar, managing director, Latin America, Caribbean and Canada, Fiserv. "As a long-standing client, DSB has seen the value Fiserv brings with proven innovation, scalability and the ability to serve their needs as a financial institution."

With Signature, bank staff will have a single customer view to help service customers, including automation of manual processes and the elimination of paper in many cases. Branch staff will now have the capability to perform wire transfers. Integrated with the Signature bank platform, DSB will also utilize additional Fiserv solutions including Nautilus[®] for document management, Aperio[™], a cross-channel customer interaction suite that enables customer relationship management, as well as upgrading Financial Crime Risk Management Platform for anti-money laundering and fraud prevention, and Advantage Payment System for local and international payments processing.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [TheSpeedofLife.com](#).

Additional Resources

- | DigitalAccess from Fiserv - <http://fisv.co/digitalaccess>
- | Signature from Fiserv - <http://fisv.co/2aePKYr>
- | [Jump Start Your Digital Banking Strategy](#) Webinar

About DSB

De Surinaamsche Bank N.V. plays an important part in the financial system of Suriname. As the largest commercial bank with an extensive network of branches, DSB offers a broad package of services to both businesses and individuals. Customers are provided with adequate service, involvement and a personal approach. The professional staff feels very

strongly about integrity and respect, which are their most important success factors. For more information visit: <http://www.dsbbank.sr>.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a global leader in financial services technology. In 2016, Fiserv was honored to be named a FORTUNE[®] magazine's World's Most Admired Company for the third consecutive year; in 2015 the company was recognized among Forbes magazine's America's Best Employers. For more information, visit fiserv.com.

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