Fact Sheet

fiserv.

Fiserv Overview

Expertise: Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

Year Founded: 1984

Total Revenue: $4.5 billion in 2012

Net Income: $611 million in 2012*

Number of Clients: 16,000 worldwide

By the Numbers:

- Approximately $1 trillion moves through Fiserv solutions annually
- More than 1 in 3 U.S. financial institutions rely on Fiserv for account processing solutions
- Largest U.S. independent check processor, handling 1 out of every 5 checks
- Approximately 60 million online banking users, 7 million mobile banking users, 23 million active bill pay users and 50 million debit accounts serviced annually
- More than 30 million Fiserv-powered mobile apps downloaded annually
- Processed more than 20 billion digital payment transactions in 2011
- More than 11 billion credit, debit and ATM card transactions processed in 2012
- More than 4 billion remote deposit capture items processed in 2012
- The only provider to offer a common web-platform for in-house and outsourced branch, merchant, teller, ATM, consumer and mobile deposit capture
- More than 10.8 million loan applications and 3.7 million contracts processed through the company's auto lending platform in 2012
- 4 million accounts currently managed and traded on the industry-leading Unified Wealth Platform from Fiserv
- Supported 79 percent of the Unified Managed Account industry and 1.3 million accounts in the Separately Managed Account space in 2012

*from continuing operations (adjusted)

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Awards and: Rankings

- Top 10 on the FinTech 100, an annual listing of top financial technology companies by Bank Technology News and IDC Financial Insights (2012)
- Named on the FORTUNE ranking of the World's Most Admired Companies (2012)
- Best Electronic Commerce Provider by Global Finance magazine (2011)
- #1 online banking by Mercator Advisory Group (2011)
- Best-in-Class in mobile banking by Javelin Strategy & Research (2011)
- Best Mobile Banking Project Award by The Asian Banker (2013)
- U.S. market leader for account processing according to Automation in Banking (2011)
- Best Core Implementation for Small-sized Banks Award by The Asian Banker (2012)
- #1 Merchant Source Capture, Teller Source Capture and Branch Source Capture ranked based on number of end-users by Celent (2012)
- FICO Decision Award for Fraud Control (2012)
- Category Leader in Chartis' Enterprise Fraud Management Solutions for Financial Services 2013 RiskTech Quadrant
- Category Leader in Chartis' Anti-Money Laundering Solutions 2013 RiskTech Quadrant
- Best AML Compliance Solution provider by Waters Rankings (2012)
- #1 Compliance, Monitoring and Control Software by Operational, Risk and Regulation Magazine (2012)
- XCelent Customer Base 2012 Award for Anti-Money Laundering and Anti-Fraud Solutions by Celent (2012)
- Best-in-Class Rating for Financial Crime Risk Management (FCRM) in the CEB TowerGroup 2012 Anti-Money Laundering Technology Review
- Top 10 in the Chartis RiskTech 100, based on functionality, core technology, organizational strength, customer satisfaction and market presence (2012)
- SWIFTReady Reconciliation certified for 13 years
- Named one of the Top 50 Service Providers by Mortgage Technology (2012)
- Best Practices Award for Enterprise Data Management Strategies by The Data Warehousing Institute (2012)
- Best-in-Class for three out of four categories for branch sales and service systems, which include: Branch Operations, Enterprise Operations and Enterprise Support by CEB TowerGroup (2012)
- Microsoft Alliance ISV Partner of the Year Award in Financial Services (2012)

Member: NASDAQ 100, Forbes Global 2000, InformationWeek 500, Software 500

Total Acquisitions: 159 since 1984

Number of Employees: Approximately 21,000