



Fiserv Names Bruce Hopkins General Manager of Processing Solutions for its Card Services Division

New executive post established to manage debit, credit and risk product development, and client service delivery

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that it has named Bruce Hopkins to the newly created post of general manager of Processing Solutions for its Card Services division. He will report to Kevin Gregoire, president of Card Services at Fiserv. In his new role, Hopkins will lead Card Services in supporting debit, credit and risk products and services, and manage the service delivery and payment processing functions.

"Bruce's wealth of payments industry experience and knowledge makes him the ideal complement to our very strong Fiserv team," said Gregoire. "We'll be fully leveraging his broad background as we pursue several impactful marketplace initiatives."

Fiserv provides comprehensive debit, credit, prepaid, ATM and ancillary processing services to more than 3,200 financial institutions across the United States. Fiserv also owns the ACCEL/Exchange Payments Network, operates 18,000 ATMs and processes approximately 800 million transactions monthly, making it one of the largest financial transaction processors in the nation.

Hopkins joins Fiserv from FIS where he previously served as senior vice president for the Merchant Solutions division within the Retail Payments Solutions business. During his career at FIS, Hopkins served in a variety of management roles leading payments business lines, including ATM acquiring, gateway processing, payments fraud management, biller direct payments, government payments, merchant solutions and the closed loop gift card business.

Prior to joining FIS, Hopkins was with J.J. Keller & Associates, Inc. and eFunds Corporation, where he held various positions in software development, project management, international software sales and product management.

Hopkins holds a master's degree in business administration from Marquette University and a Bachelor's of Business Administration in Management Computer Systems from the University of Wisconsin-Whitewater. He will be based in Brookfield, Wis.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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