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## Independent Health Selects EXL's CareRadius® Suite for Pharmacy Transformation

NEW YORK, Aug. 23, 2017 (GLOBE NEWSWIRE) -- EXL (NASDAQ:EXLS), a leading Operations Management and Analytics company, today announced that Independent Health will implement EXL's CareRadius® platform as a Pharmacy Prior Authorization Solution to transform operations within its Pharmacy Services unit.

Independent Health will leverage the CareRadius® software-as-a-service (SaaS) delivery model to lower IT costs and speed implementation of enhanced services to roughly 500,000 members across commercial, Medicaid and Medicare lines of business.

"Through our relationship with EXL, we will streamline our processes, lower our costs and achieve greater levels of member and provider satisfaction," said Marty Burruano, VP of Pharmacy Services, Independent Health. "The automation capabilities of CareRadius® will drive operational efficiency, improve our quality and simplify our compliance reporting processes."

CareRadius® will provide advanced automation, real-time integration with core enterprise systems and improve Medicare Part D compliance reporting with CMS data universe support. EXL's CareAffiliate® provider portal will allow providers to submit requests electronically to reduce turnaround times and enhance customer service.

"We are excited to welcome Independent Health as a client and look forward to helping them on their journey as they seek to transform their pharmacy operations," said Rembert de Villa, Executive Vice President and Business Head, EXL Healthcare. "This is just the beginning of a great new partnership and this engagement marks the first in a series of several new and exciting CareRadius® developments that will be announced over the coming months."

EXL helps both payers and providers improve health outcomes while lowering costs through an integrated healthcare service offering combining the CareRadius® platform technology with leading-edge analytics and deep clinical operations management experience and expertise.

### About Independent Health

Independent Health, a not-for-profit health plan headquartered in Buffalo, New York, serves nearly 400,000 members and provides innovative health care products and benefits designed to engage consumers in their health and well-being. Established in 1980, Independent Health offers a comprehensive portfolio of progressive products including HMO, POS, PPO and EPO products, Medicare and Medicaid plans, traditional indemnity insurance, individual and small group Exchange products, consumer-directed plans and health savings accounts, plus coverage for self-funded employers. Our subsidiaries and affiliate companies include pharmacy benefit management, specialty pharmacy and the Independent Health Foundation. The company has been recognized nationally for its award winning customer service, dedication to quality health care and unmatched relationships with physicians and providers. Learn more: [www.independenthealth.com](http://www.independenthealth.com).

### About EXL

EXL (NASDAQ:EXLS) is a leading operations management and analytics company that designs and enables agile, customer-centric operating models to help clients improve their revenue growth and profitability. Our delivery model provides market-leading business outcomes using EXL's proprietary Business EXLerator Framework®, cutting-edge analytics, digital transformation and domain expertise. At EXL, we look deeper to help companies improve global operations, enhance data-driven insights, increase customer satisfaction, and manage risk and compliance. EXL serves the insurance, healthcare, banking and financial services, utilities, travel, transportation and logistics industries. Headquartered in New York, New York, EXL has more than 26,000 professionals in locations throughout the United States, Europe, Asia (primarily India and Philippines), South America, Australia and South Africa. For more information, visit [www.exlservice.com](http://www.exlservice.com).

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