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New Tolly Group Report Ranks 8x8 Highest for Cloud Communications Voice Quality

8x8 Virtual Office consistently delivers superior voice quality; outperforms Google Voice/Hangouts, RingCentral Office and Microsoft Skype for Business Online under normal and adverse network conditions

SAN JOSE, Calif.--(BUSINESS WIRE)-- 8x8, Inc. (NASDAQ:EGHT), the world's first Communications Cloud provider, announced today a new Tolly Group Report that ranks 8x8 highest among leading cloud communications vendors for VoIP voice quality. According to the report, "[Analysis of Cloud Communications VoIP Quality Under Normal and Adverse Network Conditions](#)," the 8x8 Virtual Office solution consistently delivered the best voice quality in a majority of the test cases across client platforms.

"Businesses, employees, and customers today are connecting to more networks in more places than ever before. This makes it even more imperative that they utilize a cloud communications provider that invests in technologies that optimize quality of service for real-time communications, especially when network conditions are less than ideal," said Matt McGinnis, Vice President of Product Marketing at 8x8. "The new Tolly Group report validates 8x8's investments in the underlying technologies delivering the highest-quality voice communications via our patented Global Reach Network."

For the report, Tolly Group compared the voice quality of 8x8 Virtual Office against other major cloud vendors Google Voice/Hangouts, Microsoft Skype for Business Online and RingCentral Office in both "on net" (cloud-based VoIP-to-VoIP) and VoIP to public switched telephone network (PSTN) environments. In the first scenario, both users were cloud-connected. In the latter scenario, one user was cloud-connected while the other was connected to the traditional public telephone network. Tests were run using four different client OS pairs: Apple iOS, Google Android, Apple Mac OS X, and Microsoft Windows.

"Delivering high-quality voice communications under adverse conditions, such as bufferbloat, packet loss, delay and jitter, requires proprietary technologies and a deep understanding of the quality impairments that can affect users across different connections and clients," said Kevin Tolly, Founder of The Tolly Group. "The Tolly Group recognized these challenges through testing of the four major cloud communications systems. It's clear 8x8 has architected its solutions to meet these challenges and better enable business communications for a distributed workforce."

8x8 Virtual Office is the flagship service of the 8x8 Communications Cloud™ delivering world-class unified communications, collaboration, team messaging, and real-time analytics. It is delivered from a globally distributed open platform with support for popular mobile and desktop devices. Included with 8x8 Virtual Office, Virtual Office Meetings is a powerful real-time collaboration solution with support for video & audio conferencing, screen sharing, whiteboarding, and group chat.

Read the Report

Download a complimentary copy of the [Tolly Group](#) report to see complete test details and results.

About The Tolly Group

The Tolly Group provides IT users and vendors alike with independent, objective, hands-on testing, benchmarking services and consulting designed to illuminate differences between strategic products/services and help IT buyers make informed technology decisions. For additional information, visit <http://www.tolly.com>.

About 8x8, Inc.

8x8, Inc. (NASDAQ:EGHT) is the provider of the world's first Communications Cloud that combines unified communications, team collaboration, contact center, and analytics in a single, open and real-time platform. 8x8 eliminates information silos to expose vital, real-time intelligence across multiple clouds, applications and devices to improve individual and team productivity, business performance and customer experience. For additional information, visit www.8x8.com, or connect with 8x8 on [LinkedIn](#), [Twitter](#), [Google+](#) and [Facebook](#).

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