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HOTELS

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## **TicketsWest Launches Its New 'ScanTix' Technology at the Spokane Arena**

SPOKANE, Wash., Aug 27, 2004 /PRNewswire-FirstCall via COMTEX/ -- TicketsWest, a part of the entertainment division of WestCoast Hospitality Corporation (NYSE: WEH), today announced that it has implemented new technology called "ScanTix" that allows for bar-coding access control to venues, amusement parks, and other special events. TicketsWest has launched this new technology at the Spokane Veterans Memorial Arena.

Kevin Twohig, Executive Director of the Spokane Public Facilities District and General Manager of the Spokane Veterans Memorial Arena, noted, "ScanTix will further enhance the ticketing operations at our facility and be another step in our continuing effort to provide our patrons with an exceptional experience."

Jack Lucas, Vice President, TicketsWest, stated, "ScanTix provides TicketsWest the ability to continue to compete in any marketplace and will facilitate its continued growth." Mr. Lucas went on to say, "It is a part of our continual effort to update our already robust ticketing system with new technology to provide additional value to our clients and customers."

WestCoast Hospitality Corporation is a hospitality and leisure company primarily engaged in the ownership, management, development and franchising of mid-scale, full service hotels under its WestCoast(R) and Red Lion(R) brands. In addition, through its entertainment division, which includes its TicketsWest.com, Inc. subsidiary, it engages in event ticket distribution and promotes and presents a variety of entertainment productions. G&B Real Estate Services, its real estate division, engages in traditional real estate-related services, including developing, managing and acting as a broker for sales and leases of commercial and multi-unit residential properties.

This press release contains forward-looking statements within the meaning of federal securities law, including statements concerning plans, objectives, goals, strategies, projections of future events or performance and underlying assumptions (many of which are based, in turn upon further assumptions). The forward-looking statements in this press release are inherently subject to a variety of risks and uncertainties that could cause actual results to differ materially from those expressed. Such risks and uncertainties include, among others, matters discussed in the Company's annual report on Form 10-K for the 2003 fiscal year and in other documents filed by the Company with the Securities and Exchange Commission.

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