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TicketsWest Enters Into an Agreement to Provide Ticketing Services for Event Pro, LLC in Green Bay, Wisconsin

SPOKANE, Wash., Apr 21, 2004 /PRNewswire-FirstCall via COMTEX/ -- TicketsWest, an operating division of WestCoast Hospitality Corporation (NYSE: WEH), today announced an agreement with Event Pro, LLC to provide ticketing services for all Event Pro, LLC sponsored and promoted events. TicketsWest will be providing ticketing services for box office operations, call center charge by phone services, and on line via the internet at www.ticketswest.com.

"We're excited about this new partnership with TicketsWest. This partnership allows us to provide our customer base with greater access to tickets by providing a strong ticketing network," stated Terry Dederich, founder and member of the Event Pro, LLC team. Dederich went on to say, "A key component of this partnership was ensuring that the customer was going to be treated with a high level of service at a nominal cost, and we believe that TicketsWest provides that component."

"We are excited about our new partnership with Event Pro and the opportunity to now begin building our business presence in the Mid West and we look forward to providing those consumer services that will enhance the purchasing process for Event Pro's customers," stated Jack Lucas, Vice President, TicketsWest. Lucas went on to say, "In today's market, customers want convenience and we believe that TicketsWest is positioned to provide that type of convenience to the consumer at a lower cost than our competitors."

WestCoast Hospitality Corporation is a hospitality and leisure company primarily engaged in the ownership, management, development and franchising of mid-scale, full service hotels under its WestCoast(R) and Red Lion(R) brands. In addition, through its entertainment division, which includes its TicketsWest.com, Inc. subsidiary, it engages in event ticket distribution and promotes and presents a variety of entertainment productions. G&B Real Estate Services, its real estate division, engages in traditional real estate-related services, including developing, managing and acting as a broker for sales and leases of commercial and multi-unit residential properties.

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SOURCE WestCoast Hospitality Corporation

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