CONVERGYS CORP

FORM 4
(Statement of Changes in Beneficial Ownership)

Filed 4/12/2004 For Period Ending 4/8/2004

Address	201 EAST FOURTH STREET
	CINCINNATI, Ohio 45202
Telephone	513-723-7000
CIK	0001062047
Industry	Computer Networks
Sector	Technology
Fiscal Year	12/31

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FORM 4

[ ] Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. *See* Instruction 1(b).

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

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STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(f) of the Investment Company Act of 1940

1. Name and Address of Reporting Person *	2. Issuer Name **and** Ticker or Trading Symbol	5. Relationship of Reporting Person(s) to Issuer (Check all applicable)
CRUZ THOMAS A (Last) (First) (Middle)	**CONVERGYS CORP [CVG]**	_____ Director _____ 10% Owner
201 EAST FOURTH STREET, PO BOX 1638 (Street)	3. Date of Earliest Transaction (MM/DD/YYYY) **4/8/2004**	__ **X** __ Officer (give title below) _____ Other (specify below) **SVP HR and Admin.**
CINCINNATI, OH 45201 (City) (State) (Zip)	4. If Amendment, Date Original Filed (MM/DD/YYYY)	6. Individual or Joint/Group Filing (Check Applicable Line) _ **X** _ Form filed by One Reporting Person ___ Form filed by More than One Reporting Person

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

1.Title of Security (Instr. 3)	2. Trans. Date	2A. Deemed Execution Date, if any	3. Trans. Code (Instr. 8)		4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)			5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)	6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)	7. Nature of Indirect Beneficial Ownership (Instr. 4)
			Code	V	Amount	(A) or (D)	Price			
Common Shares								**25000.0000**	**D**	
Common Shares								**100.0000**	**I**	**By Wife** (1)
Common Shares								**100.0000**	**I**	**By Child** (1) (2)
Common Shares	**4/8/2004**	**4/8/2004**	**P**		**61.6230**	**A**	**$16.3400**	**3417.4860**	**I**	**By Trustee of RSP** (3)
Common Shares								**480.7460**	**I**	**By Trustee of ESPP**

Table II - Derivative Securities Beneficially Owned (*e.g.* , puts, calls, warrants, options, convertible securities)

1. Title of Derivate Security (Instr. 3)	2. Conversion or Exercise Price of Derivative Security	3. Trans. Date	3A. Deemed Execution Date, if any	4. Trans. Code (Instr. 8)		5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)		6. Date Exercisable and Expiration Date		7. Title and Amount of Securities Underlying Derivative Security (Instr. 3 and 4)		8. Price of Derivative Security (Instr. 5)	9. Number of derivative Securities Beneficially Owned Following Reported Transaction (s) (Instr. 4)	10. Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)	11. Nature of Indirect Beneficial Ownership (Instr. 4)
				Code	V	(A)	(D)	Date Exercisable	Expiration Date	Title	Amount or Number of Shares				
Option (4) (5)	**$0**							(6)	(6)	**Common Shares**	**0**		**197086.0000**	**D**	
Phantom Share Unit (7)	**$0**							(7)	(7)	**Common Shares**	**0**		**27813.0820**	**D**	

Explanation of Responses:

(1) The reporting person disclaims beneficial ownership of these securities, and this report shall not be deemed an admission that the reporting person is the beneficial owner of such securities for purposes of Section 16 or for any other purpose.

(2) The reporting person is a custodian for his minor child for these securities.

(3) Common shares balance held in Retirement Savings Plan.

(4) Option shares granted under the Convergys 1998 Long Term Incentive Plan, which is a Rule 16b-3 Plan.

(5) Right to buy.

(6) Option shares granted on various dates under the Convergys 1998 Long Term Incentive Plan, which is a Rule 16b-3 Plan.

(7) Acquired on various dates between January 1 and April 8, 2004 pursuant to the Convergys Corporation Executive Deferred Compensation Plan, at prices ranging from $14.73 and $19.96 per share. Phantom shares are payable in cash or common shares of the Company upon termination of employment.

Reporting Owners

Reporting Owner Name / Address	Relationships			
	Director	10% Owner	Officer	Other
CRUZ THOMAS A 201 EAST FOURTH STREET PO BOX 1638 CINCINNATI, OH 45201			**SVP HR and Admin.**	

Signatures

/s/ Thomas A. Cruz — ** Signature of Reporting Person

4/12/2004 — Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

***** If the form is filed by more than one reporting person, *see* Instruction 4(b)(v).

****** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. *See* 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure.

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