

2009 Quarterly Non-GAAP EPS Calculations

(in thousands, except per share amounts)

	Quarter Ended March 31, 2009		Quarter Ended June 30, 2009		Quarter Ended September 30, 2009		Quarter Ended December 31, 2009		Year Ended December 31, 2009	
	Pretax Amount (1)	Per Diluted Share Impact (2)	Pretax Amount (1)	Per Diluted Share Impact (2)	Pretax Amount (1)	Per Diluted Share Impact (2)	Pretax Amount (1)	Per Diluted Share Impact (2)	Pretax Amount (1)	Per Diluted Share Impact (2)
GAAP income from continuing operations before income taxes.....	\$ 19,731	\$ 0.37	\$ 16,466	\$ 0.31	\$ 14,097	\$ 0.29	\$ 13,075	\$ 0.24	\$ 63,369	\$ 1.22
Data center transition expenses.....	1,389	0.03	2,668	0.05	5,158	0.10	6,271	0.12	15,486	0.29
Amortization of original issue discount.....	2,225	0.04	2,083	0.04	2,017	0.04	2,057	0.04	8,382	0.16
Gain on repurchase of convertible debt securities.....	(1,468)	(0.03)	-	-	-	-	-	-	(1,468)	(0.03)
Stock-based compensation.....	3,015	0.06	3,223	0.06	3,235	0.07	3,159	0.06	12,632	0.24
Amortization of purchased intangible assets.....	1,381	0.03	2,293	0.04	1,215	0.02	1,215	0.02	6,104	0.12
Non-GAAP income before income taxes.....	<u>\$ 26,273</u>	<u>\$ 0.50</u>	<u>26,733</u>	<u>\$ 0.50</u>	<u>\$ 25,722</u>	<u>\$ 0.52</u>	<u>\$ 25,777</u>	<u>\$ 0.48</u>	<u>\$ 104,505</u>	<u>\$ 2.00</u>
Overall effective tax rate.....		35%		35%		30%		35%		34%
Diluted shares outstanding (millions).....		34.5		34.4		34.4		34.6		34.4

(1) These items (on a pretax basis) are calculated in accordance with GAAP, and are reflected as part of results of operations in CSG's publicly filed Form 10-Qs for the first, second, and third quarters of 2009, and in the press release dated January 26, 2010, with CSG's Unaudited Condensed Consolidated Statements of Income for the fourth quarter of 2009.

(2) These items represent the after-tax impact to net income on a per diluted share basis using the corresponding overall effective tax rate and weighted-average diluted shares outstanding, as noted for each time period.

Disclosures for CSG's Use of Non-GAAP EPS:

In 2009, CSG's calculation of non-GAAP EPS began with GAAP EPS from continuing operations and then excludes the following items from continuing operations on a tax-affected, per diluted share basis: (i) CSG's Data Center Transition Expenses; (ii) amortization of the original issue discount (OID) for CSG's convertible debt securities; and (iii) the gain on the repurchase of CSG's convertible debt securities.

Beginning in 2010, CSG has modified its calculation of non-GAAP EPS. Going forward the calculation of CSG's non-GAAP EPS will continue to exclude the same items as in 2009, and now will also exclude the impact of stock-based compensation and the amortization of acquired intangible assets, on a tax-affected, per diluted share basis. CSG believes the exclusion of these additional items in its non-GAAP EPS is more consistent with the method used by other companies in similar industries, and thus, will further enhance the supplemental information regarding CSG's performance. The reconciliations above reflect the non-GAAP EPS for the periods indicated under CSG's current definition.

CSG believes that its non-GAAP EPS financial measures provide investors with greater transparency to the information used by CSG's management in its financial and operational decision making. CSG believes its non-GAAP EPS provides investors a more complete understanding of CSG's underlying operational results, consistency and comparability with CSG's historical financial results, and comparability to similar companies, many of which present a similar non-GAAP EPS to investors.

CSG's Non-GAAP EPS is not a measure of performance under GAAP, and therefore should not be considered in isolation or as a substitute for items appearing on CSG's financial statements prepared in accordance with GAAP. Rather, CSG's non-GAAP EPS measure should be used as a supplement to GAAP results to assist investors in better understanding CSG's operational performance. CSG cautions that this measure is a not defined term under GAAP and may vary from the definitions of other companies; these definitions therefore should be carefully reviewed and understood by investors.