



A Constellation Energy Company

News Release

Media Line: 410- 470-7433

www.bge.com



**For media inquiries please contact:
Media Hotline: 410-470-7433**

Rob.Gould@bge.com

Linda.j.foy@bge.com

Rachael.Lighty@bge.com

Baltimore Gas and Electric Company Responding to Natural Gas Main Break In South Baltimore

Repairs likely to last several days and impact approximately 1,200 customers

Utility working very closely with affected residents and Baltimore City

BALTIMORE, Nov. 7, 2011 – Baltimore Gas and Electric Company (BGE) today announced that it is responding to a natural gas main break in the 1200 block of E. Fort Ave in the Locust Point community of south Baltimore. The 12-inch, low-pressure gas main was struck by a contractor working in the area at around 10:30 a.m. today. The contractor was not working for BGE. In order for BGE to safely complete repairs to the gas main, gas service to approximately 1,200 customers will be interrupted. These customers may be without gas service for up to several days. BGE is in the process of notifying these customers directly and is working with Baltimore City to address concerns.

“Repair crews quickly responded to the scene, turning off the gas supply, and have begun the process of accessing the damaged main in order to make repairs,” said Jeannette M. Mills, senior vice president and chief customer officer for BGE. “Due to the nature of the work, BGE expects the restoration will take multiple days to complete and encourages those customers impacted by the outage to consider making alternative plans until service can be restored.”

BGE is reaching out to those affected business and residential customers through automated telephone calls and also is canvassing the area for safety and to keep customers informed.

As part of the repair process, BGE will have to access all homes and businesses in the area to physically disconnect gas service. After the gas main has been successfully repaired, BGE will once again be required to re-enter customers’ homes and businesses to restart gas service.

“As we go about the restoration process, we ask that our customers work with us in allowing access to their properties to ensure this work is done as safely and as quickly as possible,” said Mills.

While this work is ongoing, there may be a slight odor of gas in the community. However, BGE personnel will remain on scene for the duration of this event to ensure the safety of its customers and employees. Customers who smell gas should leave the premises immediately and then call BGE at 1-800-685-0123.

BGE, www.bge.com, headquartered in Baltimore, is Maryland's largest gas and electric utility, delivering power to more than 1.2 million electric customers and more than 640,000 natural gas customers in Central Maryland. The company's approximately 3,000 employees are committed to the safe and reliable delivery of gas and electricity, as well as enhanced energy management, conservation, environmental stewardship and community assistance. BGE is a subsidiary of Constellation Energy, www.constellation.com, a FORTUNE 500 company also headquartered in Baltimore, with subsidiaries that generate, sell and provide other energy-related services to customers throughout North America.

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