



A Constellation Energy Company

News Release

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Baltimore Gas and Electric Company Begins Restoring Natural Gas Service to Remaining Customers Affected by Locust Point Gas Main Break

Safety tests on repaired main have been completed

Personnel will be available around-the-clock to restore service

BALTIMORE, Nov. 9, 2011 – Baltimore Gas and Electric Company (BGE) today announced that it has begun restoring natural gas service to customers in Locust Point, following Monday’s natural gas main break on East Fort Avenue in South Baltimore. Restoring service requires BGE to enter customers’ homes and businesses to turn on the meter and relight gas appliances. In consideration of its customers, the utility will continue going door-to-door attempting to restore service until approximately 11 o’clock this evening. However, any customer wishing to have service restored during the overnight hours can call BGE and a gas mechanic will be dispatched to their home or business to restore service as soon as possible. Customers who are not at their homes or businesses when BGE arrives to restore service will be left with a door hanger with instructions for scheduling service restoration. BGE expects service to the vast majority of affected customers to be restored by late tomorrow, provided the utility can access homes and businesses.

“Approximately 200 people, including out-of-state personnel, have worked around-the-clock since Monday, making repairs to the 12-inch, low-pressure gas main and conducting safety tests to ensure the main is operating properly,” said Jeannette M. Mills, senior vice president and chief customer officer for BGE. “BGE understands the past few days have been very challenging for our customers in Locust Point and we thank them for their understanding as we work tirelessly to restore service to each and every customer. The successful and safe completion of this work is dependent upon our customers’ cooperation and we sincerely appreciate it.”

BGE personnel will remain on scene to ensure the safety of its customers and employees, and will be available around the clock until all affected customer are back in service. If customers experience a strong odor of gas they should leave the premises immediately and then call BGE at 1-800-685-0123.

BGE has received more than 100 mutual assistance personnel from neighboring utilities including Delmarva Power, Orange and Rockland, PECO, Philadelphia Gas Works, New Jersey Natural Gas and Washington Gas Light. These external crews are assisting BGE with the door-to-door restoration process.

BGE, www.bge.com, headquartered in Baltimore, is Maryland's largest gas and electric utility, delivering power to more than 1.2 million electric customers and more than 650,000 natural gas customers in Central Maryland. The company's approximately 3,000 employees are committed to the safe and reliable delivery of gas and electricity, as well as enhanced energy management, conservation, environmental stewardship and community assistance. BGE is a subsidiary of Constellation Energy, www.constellation.com, a FORTUNE 500 company also headquartered in Baltimore, with subsidiaries that generate, sell and provide other energy-related services to customers throughout North America.

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