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Baltimore Gas and Electric Company Restores Electric Service to Approximately 137,000 Customers in Less Than One Week Following Historic Back-to-Back Blizzards

Utility on track to restore service to remaining customers by late tonight with some restoration activity extending into Friday

BALTIMORE, Feb. 11, 2010 – Baltimore Gas and Electric Company (BGE), a subsidiary of Constellation Energy (NYSE: CEG), today announced that between 1,400-1,500 company, contract and mutual assistance personnel worked around-the-clock for nearly one week to restore electric service to approximately 137,000 customers affected by the unprecedented snowfall across Central Maryland. Approximately 97,000 customers lost service during the first storm on February 5, and there were approximately 40,000 service interruptions during the second storm on February 9. The utility received mutual assistance from linemen and support staff from Tennessee, Kentucky and Ohio and nearly 156,000 outage and emergency calls were received by the company’s customer call center since the start of storm operations last Friday.

“BGE employees have been nothing short of heroic in their efforts to restore service to our customers during this extraordinarily challenging week,” said Kenneth W. DeFontes, president of BGE. “While I am extremely proud of the way our field forces and other members of our storm response team worked safely and tirelessly to restore service to our customers, I am also especially thankful to our customers for their patience and understanding, particularly those who experienced extended or multiple outages. I also want to thank the state, county and local governments for partnering so closely with BGE to ensure a coordinated effort throughout Central Maryland. It truly was teamwork at its best.”

While most of the customers who experienced power outages during these two storms are back in service, many people are still coping with other affects of the weather, including clearing snow from around their homes and businesses. BGE asks that customers take the following steps to help ensure the safety of their families as well as BGE employees engaged in the restoration effort:

- Stay away from downed power lines and call BGE at 1-877-778-2222 immediately to report them.
- Keep area around pad-mounted transformers and switches clear of ice and snow so that BGE restoration crews can locate the equipment and gain access. Pad-mounted transformers and switches are square green boxes (measuring approximately 3x3x3) which are usually located on front or side lawns in residential areas and are even larger green boxes adjacent to parking areas and buildings in commercial settings.
- Keep gas meters and attached equipment clear of ice and snow to avoid malfunction. Use a broom, not a shovel when clearing ice and snow from around gas meters.
- Keep ice and snow away from heat pump coils to avoid malfunction.
- Keep outside pipes which provide ventilation for direct-vent furnaces and water heaters clear of ice and snow.
- Keep outside dryer vents clear of snow and ice build-up.
- Mark areas such as in-ground swimming pools so that BGE personnel who may have to walk through backyards to access equipment can avoid walking on snow covered pool covers which may become unstable and collapse.

BGE thanks its customers for following these recommendations.

BGE, www.bge.com, headquartered in Baltimore, is Maryland's largest gas and electric utility, delivering power to more than 1.2 million electric customers and more than 640,000 natural gas customers in Central Maryland. The company's approximately 3,000 employees are committed to the safe and reliable delivery of gas and electricity, as well as enhanced energy management, conservation, environmental stewardship and community assistance. BGE is a wholly-owned subsidiary of Constellation Energy, www.constellation.com, a FORTUNE 500 company also headquartered in Baltimore with subsidiaries that generate, sell and provide other energy-related services to customers throughout North America.

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