



## **India's Largest Insurance Company Insures Quality Service For 11.6 Million Customers With More Than 6,000 Caldera Unixware Servers**

### **Life Insurance Corporation's Implementation of Caldera UnixWare 7 Helps Increase Income 270%**

OREM, Utah—Nov. 27, 2001— Caldera International, Inc. (Nasdaq: CALD) announced today that Life Insurance Corporation of India (LIC), the largest insurance company in India, has installed more than 6,000 Caldera UnixWare 7 servers to manage its records and operations across the country.

LIC uses UnixWare 7 to link over 2,000 branch offices throughout India and to serve approximately 11.6 million customers. UnixWare 7 links LIC's local area networks (LANs), metro area networks (MANs), wide area networks (WANs), interactive voice response system (IVRS), and other technologies. This allows each LIC branch office to act as a stand-alone entity with mutual access to all transactions, information and computer support for all policyholders.

"LIC's implementation of UnixWare 7 demonstrates the ability of Caldera products to handle a high load without shuddering," said Ken Bergenthal, Asia Pacific managing director, Caldera. "It provides enterprise-class computing on Intel-based processors, delivering superior reliability, availability and performance 24X7, even in the most remote locations."

In addition, UnixWare 7 servers host the applications used to settle all claims of policy holders and agents' commissions. This increases productivity, helping to manage more than one million transactions per day.

"Caldera UnixWare 7, with its combination of UNIX history and potential for Linux momentum, has been an integral component in LIC's growth and success," said Mr. A. Ramamurthy, managing director, LIC. "As no other product available could, it has connected employees, customers and resources, without delay and without any disruption. New premium income, for example, has grown at the rate of 270% in the first seven months of this year, and information technology has driven this growth."

LIC chose UnixWare 7 because of its cost-effectiveness, reliability, ability to integrate data and existing OS functions, stability, compatibility with Intel hardware, service availability, and Internet optimization. UnixWare 7 is cost-effective, because it requires fewer resources than other comparable operating systems. In addition, it has the capability to service all LIC branches, including very remote locations, countrywide and delivers a platform that can easily provide for local vendors. Numerous benefits have resulted, including:

- Integration of data and existing OS functions, providing inexpensive, reliable and stable access to all LIC branch offices;
- Web access, permitting all applications to be done in house;
- Decrease in total cost of ownership through hardware standardization and resource maximization;
- Increase in revenue directly related to negligible downtime, empowering the completion of many more transactions in much less time;
- Amplification of claim processing, permitting 90% of claimants to get notification 15 days prior to due dates, thereby increasing LIC's credibility;
- Reduction of IT specialization previously required by employees (software runs non-stop on its own);
- Minimal post installation support required from hardware vendor once the system is up and running;
- Elimination of the most common types of virus attacks.

For more information regarding Caldera and Caldera products, visit <http://www.caldera.com>.

#### **Caldera International, Inc.**

Caldera International (Nasdaq: CALD) is the leader in "Unifying UNIX with Linux for Business." Caldera was the first to create the "Develop-on, Deploy-on, Manage" strategy for Linux-based clients and servers. Based in Orem, UT, Caldera has representation in 82 countries and has 15,000+ resellers worldwide. For more information on Caldera products and services, visit <http://www.caldera.com>.

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### **Forward Looking Statements**

The statements set forth above include forward-looking statements that involve risks and uncertainties. The Company wishes to advise readers that a number of important factors could cause actual results to differ materially from those in the forward-looking statements. Those factors include the failure of the products described above to operate as designed due to incompatibility with some platforms or other defects; our reliance on developers in the open source community; new and changing technologies and customer acceptance of those technologies; the Company's ability to compete effectively with other companies; failure of our brand to achieve the broad recognition necessary to succeed; unenforceability of the GNU general public license; our reliance on third party developers of components of our software offerings; claims of infringement of third-party intellectual property rights; and disruption in the Company's distribution sales channel. These and other factors, which could cause actual results to differ materially, are also discussed in the Company's filings with the Securities and Exchange Commission, including its recent filings on Form 10-Q.