

CA Technologies Named a Leader in the Gartner Magic Quadrant for Application Performance Monitoring Suites

Company Recognized for Ability to Execute and Completeness of Vision in Application Performance Monitoring Market

NEW YORK--(BUSINESS WIRE)-- Gartner, Inc. has named CA Technologies (NASDAQ:CA) a Leader in the [Gartner Magic Quadrant for Application Performance Monitoring Suites](#) *. CA Technologies offers [CA Digital Experience Insights](#), a monitoring and AIOps platform that includes integrated services for [application performance management](#), and [user experience](#) and [infrastructure monitoring](#).

"We believe the recognition is validation of our strong vision and delivery of a full-stack AIOps solution that addresses the need of every modern software factory to continuously deliver amazing app experiences, especially in today's digital economy," said Ali Siddiqui, general manager, Agile Operations, CA Technologies. "Using artificial intelligence and machine learning, CA Digital Experience Insights uses an open AIOps architecture that helps businesses understand how each link in the complex mix of endpoints, shared resources and hybrid environments impacts user experience, giving organizations a deeper understanding of their customers' complete digital experience."

According to Gartner, "For most enterprises, APM is now seen an essential element of application-centric IT operations and a DevOps-enabling bridge between production and development on one side and IT and digital business on the other."

[CA Digital Experience Insights](#), helps DevOps teams to support key business outcomes, deliver an exceptional digital user experience, speed app issue resolution even in the most complex digital environments - such as Kubernetes, [container](#), AWS and Azure monitoring - and optimize for the future. This industry leading solution provides a fully correlated and consistent view of what helps or hurts digital experience.

Gartner defines APM suites as one or more software and/or hardware components that facilitate monitoring to meet three main functional dimensions:

- | Digital experience monitoring;
- | Application discovery, tracing and diagnostics; and
- | Artificial intelligence for IT Operations (AIOps) for applications.

"At SERPRO it was very common to run crisis rooms where we had to gather experts from all areas (Dev, Test, Ops) to investigate an application problem due to issues like slowness and errors. It was impacting customer experience, costs and efficiency of our teams. After we started using CA application performance monitoring in our environment, we managed to reduce the demand of these crisis rooms by 95 percent, which brought a dramatic impact in the application reliability, SLAs, productiveness and customer satisfaction" said Félix Sutarelli, IT supervisor, SERPRO.

"Traditional approaches to APM focus on monitoring individual app components in post- development production settings. We believe this recognition acknowledges our work to help customers 'shift monitoring left' in the software development lifecycle so defects are remedied quickly to deliver a flawless user experience," continued Siddiqui.

A new release of [CA Application Performance Management](#), focused on cloud and [container monitoring](#) and application to infrastructure monitoring and correlation, provides new and enhanced monitoring capabilities for [OpenShift](#), Kubernetes, [Docker](#) and VMware environments. Additional details can be found [here](#).

To receive a complimentary copy of the report, please visit <http://www.ca.com/GartnerAPMMQ>. For additional information on CA's application performance monitoring and management solutions, visit www.ca.com/APM.

* Gartner, Magic Quadrant for Application Performance Monitoring Suites, by Will Cappelli, Sanjit Ganguli and Federico De Silva, March 19, 2018.

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About CA Technologies

CA Technologies (NASDAQ:CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business in every industry. From planning, to development, to management and security, CA is working with companies worldwide to change the way we live, transact, and communicate - across mobile, private and public cloud, distributed and mainframe environments. Learn more at www.ca.com.

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