

CA Technologies Recognized for Exceptional Customer Service and Support

Omega's NorthFace ScoreBoard Award Spotlights Company's Ability to Exceed Customer Expectations for the Fifth Year in a Row

NEW YORK--(BUSINESS WIRE)-- CA Technologies (NASDAQ: CA) was again named a recipient of the [NorthFace ScoreBoard AwardSM](#) from [Omega Management Group Corp](#) in recognition of achieving excellence in customer service and support for 2016. This marks the fifth consecutive year that CA has received the award.

Presented by the Omega Management Group, industry specialists in the field of customer experience management, the award recognizes companies that have exceeded expectations in customer satisfaction during the prior calendar year, based on an independent analysis of surveys from their own customers.

"The NorthFace ScoreBoard Award recognizes organizations who not only offer exemplary customer service, but who also center their existence on a deep commitment to exceeding customer expectations," said John Alexander Maraganis, president & CEO of Omega. "The majority of companies are repeat recipients, underscoring an ongoing commitment to implementing a Customer Experience Management strategy."

"At CA, our mission is to remove the barriers between ideas and business outcomes for our customers," said Dayton Semerjian, general manager, Global Customer Success, CA Technologies. "We are honored to receive the Omega NorthFace ScoreBoard Award based on our customers' feedback. As we continue to focus on delivering a great customer experience, we take pride in knowing we are successfully meeting our customers' ever increasing expectations of support."

In 2016, Omega judged more than 250 projects, many international in scope, from 70 companies based in the U.S. and abroad.

The NorthFace ScoreBoard Award ceremony will take place at Omega's annual Symposium for Customer Operations & Relationship Exposition ([SCORE](#)) 2017 Conference taking place later this year.

About CA Technologies

CA Technologies (NASDAQ:CA) creates software that fuels transformation for companies and enables them to seize the opportunities of the application economy. Software is at the heart of every business in every industry. From planning, to development, to management and security, CA is working with companies worldwide to change the way we live, transact, and communicate - across mobile, private and public cloud, distributed and mainframe environments. Learn more at www.ca.com.

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