

Banca Fideuram Chooses CA's eTrust PestPatrol Anti-Spyware to Combat Spyware Across the Enterprise

Leading European Bank Reduces Help Desk Calls, Enhances Service Levels And Significantly Improves Cybersecurity

ISLANDIA, N.Y. and MILAN, Italy, June 16 /PRNewswire-FirstCall/ -- Computer Associates International, Inc. (NYSE: CA) today announced that Banca Fideuram, a leader in the Italian and European private banking industry, is using CA's eTrust PestPatrol Anti-Spyware to combat spyware across the enterprise. By doing so, the bank has eliminated a major spike in help desk calls, enhanced service levels to all parts of the business, and significantly improved its overall cybersecurity posture.

With euro 60.2 billion in assets under management as of March 31, 2005, Banca Fideuram heads a group of integrated subsidiaries in Italy and elsewhere in Europe, specializing in managing financial products exclusively distributed by private bankers. Alongside these products, Banca Fideuram provides its customers with traditional banking facilities, including securities and proprietary mutual fund trading services, which are available online.

The bank's information systems have undergone sweeping changes in the last five years in response to changing market conditions. Given the confidential nature of the information it processes, security is a major concern -- especially with regard to email and Web applications.

In 2004, Banca Fideuram experienced a 20 percent spike in help desk calls caused by a growing number of anomalies and malfunctions on various machines, including those running thin clients. Eventually, it became clear that a deluge of spyware was causing these problems.

After conducting a thorough review of anti-spyware solutions, the bank selected eTrust PestPatrol Anti-Spyware based on effectiveness, ease-of-use, and total value. Of particular importance was the ability of eTrust Pest Patrol Anti-Spyware to identify potential infections based on a general threat profile, even when a given spyware variant had not been incorporated into a database of known threats.

"CA's eTrust PestPatrol Anti-Spyware enabled us to quickly and easily restore our environment to normalcy despite the fact that we had little internal expertise on spyware and spyware removal," said Antonino Messina, systems and technology director of information systems at Banca Fideuram. "We are extremely satisfied with the results of our implementation and the ongoing ease with which we are able to maintain our spyware defenses."

eTrust PestPatrol Anti-Spyware is a key component of a multi-level enterprise security strategy. It automatically locates and enables the removal of a full range of non-viral threats such as spyware and adware, generates real-time alerts, and logs all events to help administrators identify spyware entry points.

Currently used on 1,500 desktops at Banca Fideuram, eTrust PestPatrol Anti-Spyware will ultimately be installed on 7,000 clients in its Italian and foreign branches -- all of which will be manageable from a central anti-spyware management console.

"Spyware has rapidly escalated from a mere annoyance to a major security issue that is responsible for countless hours of lost productivity and significant amounts of data loss," said Alfonso Nobile, area manager international for CA. "Banca Fideuram's success demonstrates that with quick action and the right technology, enterprises can effectively protect themselves from this threat."

About Banca Fideuram

Banca Fideuram (<http://sito.bancafideuram.it/fideuram/irenglish.html>), with approximately Euro 60.2 billion of Assets under Management (as of March 31st, 2005), is a leader in the Italian and European Private Banking industry. Banca Fideuram heads a group of integrated subsidiaries, located both in Italy and abroad, specialized in managing financial products exclusively distributed by its Private Bankers. Alongside these products Banca Fideuram provides its customers with traditional banking facilities, including securities and proprietary mutual funds trading services, which are also available online. As of July 2004 Banca Fideuram has widened its product offering, providing customers with mutual funds of major international investment houses. The distribution of financial products is flanked by life and pension products, exclusively provided by Assicurazioni Internazionali di Previdenza (A.I.P.), the new Insurance Company of the Sanpaolo IMI group in which Fideuram Vita (previously owned by Banca Fideuram 99.8%) was merged on November 30th, 2004.

About CA

Computer Associates International, Inc. (NYSE: CA), one of the world's largest management software companies, delivers software and services across operations, security, storage, life cycle and service management to optimize the performance, reliability and efficiency of enterprise IT environments. Founded in 1976, CA is headquartered in Islandia, N.Y., and serves customers in more than 140 countries. For more information, please visit <http://ca.com>.

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