



## **WABCO Launches Expert Diagnostics: a Comprehensive Diagnostic Solution for Commercial Vehicle Workshops**

BRUSSELS, BELGIUM - 4 September 2006 - WABCO today launched Expert Diagnostics, a comprehensive multi-purpose, multi-brand and multilingual commercial vehicle diagnostic system now available to the Aftermarket. This latest WABCO innovation will be featured on the WABCO stand (Hall 26, B14) at the IAA Commercial Vehicles 2006 show in Hanover, Germany (September 19-28).

"WABCO's advanced diagnostic solution is an innovative system that creates significant new business opportunities for workshops," said Jean-François Barth, vice president, Aftermarket. "Workshops equipped with Expert Diagnostics will be able to diagnose more types of electronic systems on more brands of commercial vehicles. This innovative multi-purpose, multi-brand modular solution helps workshops offer their increasingly demanding customers an outstanding service experience for a large number of vehicle brands," he said.

"At WABCO, we work closely with OE customers to develop technically advanced control systems that improve operating efficiency and enhance driver comfort and increase vehicle safety," Barth said. "Today's new technology requires an increasingly broad range of field diagnostic services. Workshops large and small are challenged to find a flexible, reliable, user-friendly solution applicable to multiple brands and systems. Expert Diagnostics is an innovative solution: a generic, affordable, easy-to-use modular system that creates a competitive edge in terms of the range of vehicles and systems a workshop can service. It's an exciting new opportunity to demonstrate our commitment to providing Aftermarket customers with technical expertise and service support throughout the entire life of commercial vehicles."

### **Three Model Options: From Portable Handheld to Premium Stand-Alone Solution**

Depending on their specific needs, workshops can choose from three Expert Diagnostic model options - from a compact, handheld tester to a complete, premium, stand-alone diagnostics system.

- The Compact Package includes the WABCO Smart Handheld and is ideal for workshops that already use some diagnostics.
- The Advanced Package adds a more complete laptop-based solution to the Compact package. It is ideal for workshops that do not yet use PCs or laptops for vehicle diagnostics.
- The Premium Package offers a comprehensive, advanced diagnostics solution and includes a laptop plus trolley, docking station, DVD-drive and PC case.

### **"Workshop-Proofed" Hardware, Latest Software, Multilingual WABCO Hotline**

Expert Diagnostics hardware and software packages are designed to withstand demanding workshop operating conditions, and are supported by comprehensive after-sales services, including training, a multilingual WABCO hotline and comprehensive on-site assistance. Annual diagnostic system subscriptions can be customized to include both WABCO and major OE brand systems, including brake, engine, gearbox and suspension controls. Upgrades are easy to download without changing hardware. Because the Advanced and Premium Packages include sturdy laptops equipped with the latest Microsoft Windows XP operating system, they are well-equipped to adapt to future upgrades and can also be used for other workshop and office applications. A wireless LAN card is available to connect the laptop and Smart Module. This state-of-the-art WiFi solution enables workshop personnel to move around the workshop more freely, diagnosing different trucks without the need for cable connections to the diagnostic stand.

A range of optional accessories is available for all three Expert Diagnostic packages, providing workshops with increased day-to-day flexibility.

WABCO Expert Diagnostics has been extensively tested at WABCO Service Centers. As it initially supports primarily Western European vehicle brands and systems, Expert Diagnostics is being launched first to workshops in Western and Central Eastern Europe, the Middle East & Africa. Other regional brands and availability will follow.

### **Editors Notes**

WABCO, the vehicle control systems business of American Standard Companies, is one of the world's leading producers of electronic braking, stability, suspension and transmission control systems for heavy duty commercial vehicles. WABCO products are also increasingly used in luxury cars and sport utility vehicles (SUVs). Customers include the world's leading commercial truck, trailer, bus and passenger car manufacturers. Founded in the US in 1869 as Westinghouse Air Brake Company, WABCO was acquired by American Standard in 1968. Headquartered in Brussels, Belgium, the business today employs nearly 7000 people in 34 office and production facilities worldwide. In 2005, WABCO contributed US\$1.8 billion to American Standard's total sales of more than US\$10.3 billion. Website: [www.wabco-auto.com](http://www.wabco-auto.com)

### **Editors Notes - 25 years ABS**

2006 marks the 25th anniversary of the launch of anti-lock braking systems (ABS) for commercial vehicles by Mercedes-Benz (now DaimlerChrysler) and WABCO. A technology innovation in 1981, ABS is today a global industry standard, improving road safety and vehicle operating costs worldwide. Further information is available from the media center at [www.wabco-auto.com](http://www.wabco-auto.com), or at <http://media.daimlerchrysler.com>.

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