

PRESS RELEASE



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PENNSYLVANIA AMERICAN WATER UPDATES ONLINE INFRASTRUCTURE MAP WITH NEWEST PROJECTS

Interactive map details where 2018 pipeline upgrades are occurring and more

HERSHEY, Pa. (May 14, 2018) – Pennsylvania American Water today unveiled the updated 2018 version of its web-based infrastructure map to show customers where the dollars from their monthly bills are flowing. To coincide with National Infrastructure Week that runs May 14-21, the company launched the interactive map displaying planned water and wastewater pipe improvements along with project details.

“Our team created this innovative tool for customers to see their water bills at work, and they will notice we have another active year of infrastructure upgrades underway across the state,” said Pennsylvania American Water President Jeffrey L. McIntyre. “We are rolling out the 2018 version of the map during National Infrastructure Week to reinforce the importance of replacing aging water and wastewater systems to ensure that our communities continue to receive quality, reliable service.”

Accessible from any computer or mobile device, the map appears on Pennsylvania American Water’s website under the Water Quality tab and System Updates page at <https://amwater.com/paaw/water-quality/system-updates>. It features summaries of pipe upgrades, total dollars invested and length of pipe being installed. Users can navigate the map by panning and zooming similar to other popular web-based maps. By clicking on individual projects, users can see specific project details including affected streets. Projects shown on the map are expected to be completed by the end of the year.

McIntyre said 52 cents of every dollar of the customer’s monthly bill is reinvested into system improvements and replacing aging infrastructure. “Because most pipe projects are underground, customers are usually not aware of the improvements taking place. That is why the interactive map is so helpful to inform customers about upgrades in their area,” he said.

Pennsylvania American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.4 million people. With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,900 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 46 states and Ontario, Canada. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. For more information, visit amwater.com and follow American Water on Twitter, Facebook and LinkedIn.

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