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New York American Water Publishes New Interactive Map on Infrastructure Projects

MERRICK, N.Y. (Sept. 21, 2017) – Showing its commitment to invest approximately \$40 million in 2017 – nearly \$800,000 a week – in needed system improvements, [New York American Water](http://www.newyorkamwater.com) has published an interactive Infrastructure Upgrade Map on its website to share details about its pipeline renewal projects. The map is located at www.newyorkamwater.com under Water Quality, [System Updates](#).

The user-friendly [Infrastructure Upgrade Map](#) allows customers to view details about the company’s water main renewal or replacement projects across its 50 communities in the state. The map features summaries of pipe upgrades, total dollars invested and length of pipe being installed. By clicking on individual projects, users can see specific project details and “zoom in” to view the street level details of projects in their town or county.

“Oftentimes customers do not see their water bills at work because we may not be upgrading infrastructure in their neighborhood, and also because underground water and wastewater pipes are typically considered out of sight, out of mind,” said New York American Water’s Engineering Manager John Kilpatrick. “This innovative, interactive map highlights our projects and provides details that customers can access from their computer or smartphone.”

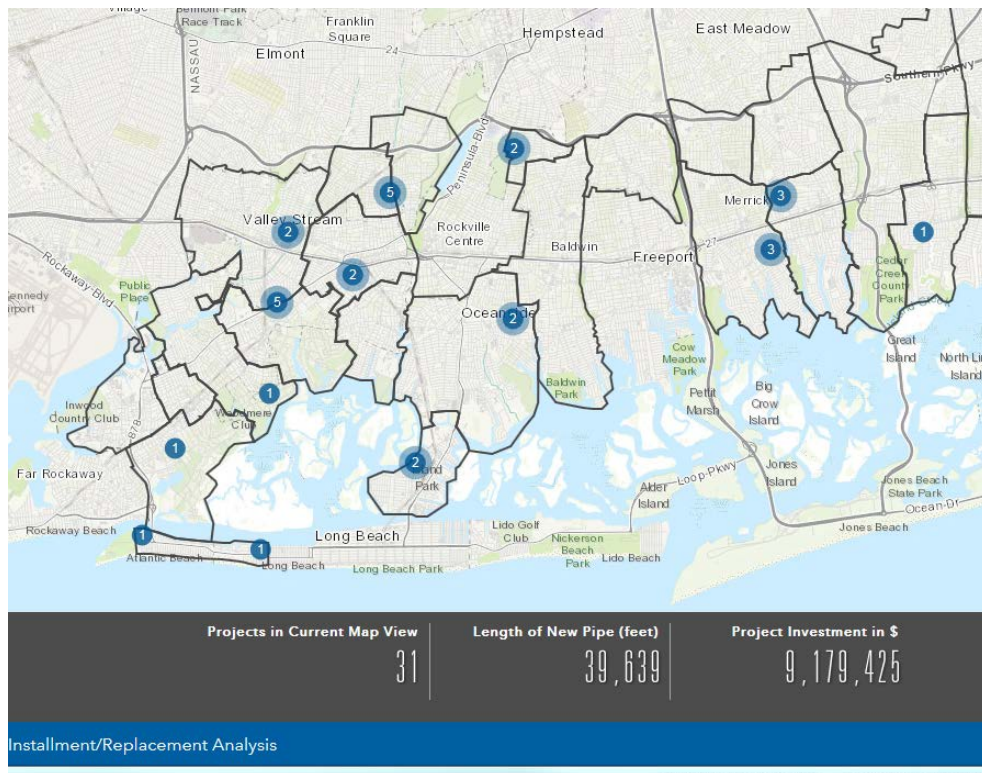
[New York American Water](http://www.newyorkamwater.com) plans to invest more than \$40 million in 2017 to maintain and upgrade its water systems to help ensure reliable service to customers. At the same time, the cost of tap water remains an exceptional value at less than a penny per gallon.

“One of the biggest challenges the country is facing is the nation’s water and wastewater infrastructure is aging and needs to be repaired or replaced,” Kilpatrick said. “Our engineering and operations teams work

closely with local communities to identify problem areas, which helps us plan where and when to proactively replace and upgrade our infrastructure. For customers, it means improved water quality, service reliability and fire protection. And our ability to time these projects with municipal or county road work benefits everyone too, saving money and time and reducing inconvenience to residents.”

New York American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water company in New York, providing high-quality and reliable water and/or wastewater services to approximately 350,000 people. With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,800 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found by visiting www.amwater.com.

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Picture of the website map

Caption: New York American Water has published a user-friendly map allows customers to view details about the company’s pipe renewal or replacement projects. The map features summaries of pipe upgrades across its service areas, total dollars invested and length of pipe being installed. Click [here](#) for a comprehensive, interactive guide to the pipeline investments the company is making this year.