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## **New York American Water to Start Water Main Flushing in Beaver Dam Lake Flushing Planned for Wednesday, August 30 between 8 a.m. to 4 p.m.**

**MERRICK, NY (August 29, 2017)** – Each year, [New York American Water](#) flushes the water mains in its distribution system. This essential part of the company’s system maintenance program helps to provide reliable, [high-quality water](#) service to its customers. Flushing in Beaver Dam Lake is scheduled for Wednesday, August 30, 2017 with crews flushing between 8 a.m. to 4 p.m. Any changes due to weather will be posted on the company’s website [www.newyorkamwater.com](http://www.newyorkamwater.com) (under Alert Notifications).

Flushing the water mains involves loosening mineral deposits and sediment by pumping a high velocity of water into the pipes then out through open fire hydrants. Fire hydrants are also flushed to make sure they are operational and to check fire flows in the system.

While water mains are being cleaned and flushed, it is common for customers to notice short periods of low water pressure or discolored water. If customers experience temporary water discoloration, New York American Water recommends running the water until it is clear. The following steps are also encouraged:

- Draw water for cooking prior to the flushing period
- Store a large bottle of water in the refrigerator for drinking
- Check for discolored water before using the washing machine or dishwasher
- If water pressure or water volume seems low after flushing has been completed, check faucet screens for trapped particles.

In addition to [viewing the schedule](#) on the company’s website, customers also have the option to be updated on the local flushing schedule via phone call, text or email by enrolling in New York American Water’s CodeRED customer notification system at [www.amwater.com/myaccount](http://www.amwater.com/myaccount).

Each year, New York American Water provides its customers with an Annual Water Quality Report to let them know how our water quality stacks up against federal and state drinking water standards. We encourage our customers to review this report as it provides details about the source and quality of the drinking water delivered to you in 2016. To learn more about the quality of your water, and to view your report online, visit [www.newyorkamwater.com](http://www.newyorkamwater.com). Under the Water Quality drop-down menu, select Water Quality Reports.

[New York American Water](#), a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water company in New York, providing high-quality and reliable water and/or wastewater services to approximately 350,000 people. With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company

employs more than 6,800 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found by visiting [www.amwater.com](http://www.amwater.com).

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