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Illinois American Water Lifts Boil Water Order for Customers in Elizabethtown, Cave-in-Rock, Herod, Equality and Junction

Herod, Ill. (Feb. 24, 2017) – Illinois American Water has lifted the boil water order issued on Wednesday, Feb. 22, 2017, for customers in Elizabethtown, Cave-in-Rock, Herod, Equality and Junction. Water quality tests have confirmed the water continues to meet all U.S. Environmental Protection Agency Safe Drinking Water Act standards and regulations. It is no longer necessary for customers to boil their water before drinking or cooking.

During this boil water order, Illinois American Water performed a series of tests to determine if the water met regulatory drinking water standards. Samples were taken from sites in the affected area and tests confirmed that the water meets all state and federal requirements.

Customers are being notified of this boil water order lift via media outreach, customer calls, and Illinois American Water website updates at www.illinoisamwater.com. Information is also provided to our customer service center representatives. For more information, please visit www.illinoisamwater.com.

About Illinois American Water

Illinois American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 1.3 million people. American Water also operates a customer service center in Alton and a quality control and research laboratory in Belleville.

With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly-traded water and wastewater utility company. The company employs more than 6,700 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found by visiting www.amwater.com.

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