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Illinois American Water Issues Boil Water Order for Customers in Elizabethtown, Cave-in-Rock, Herod, Equality and Junction

A water main break in Saline Valley Conservancy's distribution system has resulted in a boil water order.

Herod, Ill. (Feb. 22, 2017) – Due to a water main break occurring in Saline Valley Conservancy's distribution system, Illinois American Water has issued a boil water order for customers in Elizabethtown, Cave-in-Rock, Herod, Equality and Junction. A map of the affected area can be viewed here - <http://arcg.is/2kN4Ow4>

Saline Valley Conservancy supplies Illinois American Water with water, therefore this water main break affects water service to the Hardin County Water District service area and a boil water order has been issued. Customers in the affected area should bring their water to a rolling boil for 5 minutes before using water for drinking or cooking. Water is OK for bathing, washing and other common uses.

This boil order is being issued in accordance with Illinois EPA regulations. Anytime water pressure drops below 20 pounds per square inch in any part of a community's distribution system, a boil order must be issued as a precaution to protect customers.

The boil water order is expected to be in effect for 36 to 48 hours. Customers are being notified via media outreach, customer calls and Illinois American Water website alerts at www.illinoisamwater.com. Information is also provided to our customer service center representatives. Notification will be completed in the same manner when the boil water order is lifted.

About Illinois American Water

Illinois American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 1.3 million people. American Water also operates a customer service center in Alton and a quality control and research laboratory in Belleville.

With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly-traded water and wastewater utility company. The company employs more than 6,700 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found by visiting www.amwater.com.

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