

November 18, 2008

Customer Service Center
1-800-272-1325

New Jersey American Water Issues Water Boil Advisory for Customers in Middlesex, Union and Somerset Counties

November 18, 2008 - New Jersey American Water has issued a boil water alert **as a precautionary measure only** for residents in the following municipalities in Middlesex, Somerset and Union counties:

Middlesex County

- Dunellen
- Edison
- Middlesex
- Piscataway
- South Plainfield

Somerset County

- Bound Brook
- Bridgewater
- Green Brook
- Hillsborough
- Millstone
- Montgomery
- Raritan
- Somerville
- South Bound Brook

Union County

- Clark
- Linden
- Plainfield City
- Roselle Boro

A 60-inch main break occurred late this morning on Weston Canal Road in Franklin Township disrupting water service to customers in parts of Middlesex, Union and Somerset Counties. New Jersey American Water crews are working to isolate the area of impact. Once isolated, pressure should return to residents of the affected area within hours.

Information will also be provided on New Jersey American Water's website at www.newjerseyamwater.com, under the **Alerts Notifications** section.

Please note **that this is a standard precaution that is taken whenever we lose pressure in our pipes due to a main break. There is no evidence of any contamination.** New Jersey American will provide information as to when the advisory is lifted.

As a precaution, the New Jersey Department of Environmental Protection requires us to issue of the following advisory:

The Department of Environmental Protection has determined that a potential or actual threat to the quality of water being provided to you currently exists. Therefore until further notice, bring tap water to a rolling boil for one minute and allow to cool before using for consumption; drinking, ice cubes, washing vegetables and fruit, and for brushing teeth. Please continue to boil your water until you are notified that the water quality is acceptable.

New Jersey American also recommends the following steps:

- ❑ Throw away uncooked food or beverages or ice cubes if made with tap water during the day of the advisory;
- ❑ Keep boiled water in the refrigerator for drinking;
- ❑ Rinse hand-washed dishes for a minute in diluted bleach (one tablespoon of household bleach per gallon of tap water) or clean your dishes in a dishwasher using the hot wash cycle and dry cycle.
- ❑ Do not swallow water while you are showering or bathing;
- ❑ Provide pets with boiled water after cooling;
- ❑ Do not use home filtering devices in place of boiling or using bottled water; most home water filters will not provide adequate protection from microorganisms;
- ❑ Use only boiled water to treat minor injuries.

Please be advised that New Jersey American is doing all it can to make sure water is of the highest quality. This notification is a precautionary measure only. New Jersey American will notify customers as soon as the advisory is lifted. If customers have any questions they may call **1-800-272-1325**.

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New Jersey American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.5 million people. Founded in 1886, American Water is the largest investor-owned U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 15 million people in 32 states and Ontario, Canada.