

April 2, 2012

Lisa Reisen

Manager, External Affairs
Lisa.Reisen@amwater.com
563-468-9221

Iowa American Water Plant Operator Recognized by State Water Utility Association

Long time employee receives Distribution Operator Award

Davenport, Iowa. (April 2, 2012) – A 33-year employee of Iowa American Water received a Water Distribution Operator Award from the Iowa Section of the American Water Works Association (AWA) last month during an educational conference in Washington, Iowa. Cheryl Nichols, an operator in the company's Clinton District received the prestigious award that recognizes her professionalism and commitment to providing high quality water to customers in Clinton.

“Cheryl always goes above and beyond to make sure the water we deliver to our customers meets all local, state and federal quality standards,” said Dave Hanson, Clinton Operations Superintendent. “We are pleased Cheryl’s contribution to the water industry and our local community is being recognized and applauded.”

Nichols is a certified water plant operator. She holds a Grade II Water Treatment Operator license and a Grade III Water Distribution Operator’s license from the Iowa Department of Natural Resources, the state agency that along with the United States Environmental Protection Agency sets and enforces water quality regulations. She will be recognized in the Iowa Section AWWA newsletter and at the annual Iowa Section conference that will be held in October 2012 in Dubuque, Iowa.

AWWA is an international, nonprofit scientific and educational society dedicated to the improvement of drinking water quality and supply. AWWA advances public health, safety and welfare by uniting the efforts of the full spectrum of the water community. Iowa American Water and its parent company, American Water Works are long-standing and active members of AWWA on a state and national level.

Iowa American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water services to approximately 200,000 people. Founded in 1886, American Water is the largest investor-owned U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 15 million people in more than 30 states, as well as parts of Canada. More information can be found by visiting www.amwater.com.

Cheryl Nichols (center) receives her Region 6 Distribution Operator's Award from Ed Moreno, AWWA Iowa Section chairman and Carol Sweeting, public information coordinator for the City of Iowa City Public Works.



###